



ARCTIC CIRCLE

DISCOVER alaska & the yukon

Vast, wild, beautiful. Trust Holland America Line to create vacations that cover everything you need to see.

TOMBSTONE PARK

Dawson City

Don't miss this rollicking gold rush Yukon town near majestic Tombstone Park. NEW: Just a 1-hour flight from Fairbanks. See page 28.

YUKON





Combine cruising with vast wilderness, gold rush flavor, Mt. McKinley and wonders off the beaten track.

See page 22.

KLUANE NATIONAL PARK

Whitehorse

Skagway/Haines

HUBBARD GLACIER

GLACIER BAY NATIONAL PARK

Alaska's premier glacier-viewing destination and a "must-see" for cruise guests. Juneau

Icy Strait Point

TRACY ARM/
TWIN SAWYER
GLACIERS

Ci+ka

Ketchikan

GULF OF ALASKA

INSIDE PASSAGE

Victoria Vancouver Seattle

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welcome to OUR ALASKA



We look forward to welcoming you to the Great Land in 2014 and sharing an incomparable vacation experience together. Our Land+Sea Journeys have been carefully curated to take advantage of all that we've learned in 67 years here—and all that we love.

Cruising, of course, is our specialty, and there are few finer places to sail than Alaska. Glacier-clad fjords, pristine marine habitat, friendly frontier ports — our mid-sized ships are made for Alaska, with their spacious viewing decks and sophisticated ambiance.

We also are passionate about overland journeys. Come with us to discover must-see sights like Denali National Park—the centerpiece of every Land+Sea Journey, as well as seldom-seen gems such as Dawson City, in the heart of Klondike Gold Rush Country.

Making your overland journeys more pleasurable than ever — convenient new one-hour flights from Fairbanks to Dawson City giving you more time in the Yukon. As well, our comfortable, hospitable McKinley Chalets in Denali and Westmark hotels in Anchorage, Fairbanks and Skagway welcome you at the end of each day.

Alaska & the Yukon by themselves are nature's miracles. The Holland America Line difference is the *way* we showcase them. A Tundra Wilderness Tour in Denali that takes you deeper into the park for the best wildlife viewing. A paddlewheeler cruise on the Yukon River. Extra-long days in port. And professional Alaska & the Yukon experts whose knowledge is broad and whose enthusiasm is infectious.

Are you ready to feel your jaw drop? We look forward to making your experience as great as the land itself.



SINCERELY,

STEIN KRUSE

President & Chief Executive Officer

HOLLAND AMERICA LINE

Spaciousness, comfort, views, ease: the hallmarks of how we travel.



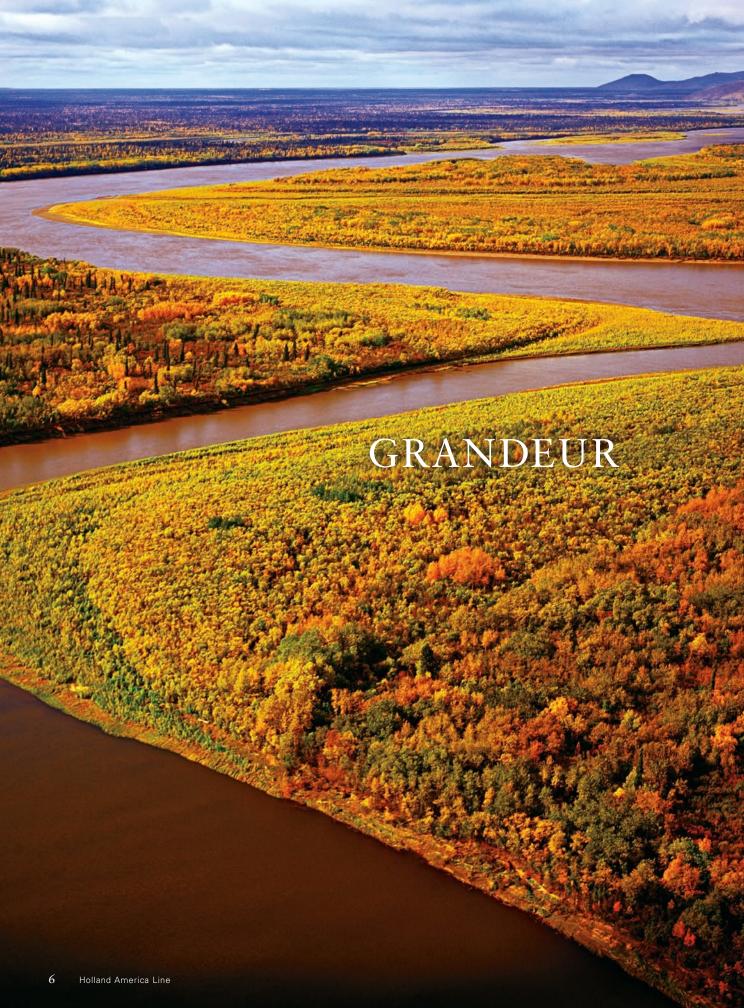
FLIGHT
New: convenient
flights between
Fairbanks and
Dawson City.
Just one hour to
the heart of gold
rush territory!



RAIL
The art of arrival:
aboard our glassdomed McKinley
Explorer® or the
historic White Pass
& Yukon Route
Railway.



MOTORCOACH
Wide leather seats,
lavish legroom —
our Explorer
Coaches create a
refined ambiance
for highway travel.











SOPHISTICATED DINING

From a light lunch in the Lido to a festive five-course dinner, prepare for culinary delights that suit your every mood.

The freedom to dine "As You Wish®"

Rise and shine for breakfast or sleep late and have it delivered to your room. Choose a pre-set seating and dining time or revel in spontaneity. It's up to you.



Behind our menus

As members of our advisory Culinary Council®, some of the world's most acclaimed chefs help direct our culinary program and have contributed signature dishes to our menus. Look for the influence of chefs Jonnie Boer, David Burke, Elizabeth Falkner, Jacques Torres and Charlie Trotter, working with our own master chef, Rudi Sodamin, to take dining on board to new heights.

The elegant main Dining Room

- Gracious setting for breakfast, lunch and dinner complete with Rosenthal china and crisp white table linens
- Classic favorites, regionally inspired cuisine including sustainably caught seafood and vegetarian options

The Pinnacle Grill experience*

- Intimate dining featuring choice sustainably raised beef and premium seafood
- "An Evening at Le Cirque" once per cruise featuring signature menu items from Sirio Maccioni's legendary New York restaurant*

Canaletto, for Italian fare*

A classic Italian restaurant featuring seafood, grilled meats and pasta in a relaxed setting.

Quick, casual, relaxed: the Lido

- Fresh, cooked-to-order specialties for breakfast and lunch
- Evening waiter service and entrées from both the Lido and main Dining Room

Light bites throughout the day

- Explorations Café, powered by *The New* York *Times*, for pastries and espresso drinks
- The Terrace Grill on deck serving delicious gourmet burgers and salads
- Afternoon tea, elevated to Royal Dutch High Tea once during every cruise
- 24-hour In-Room Dining included in your cruise fare
- * Nominal fee for lunch and dinner.
- * Nominal fee for dinner.



GRACIOUS SERVICE

From the moment you arrive, you are welcomed as an honored friend. Expect service that is personal, impeccable and unfailingly warm.

Our signature service style

Our academy-trained professional crew members take genuine pride in making your cruise relaxing and remarkable in every way. Gracious, prompt attention is the rule. Whether you desire two sugars in your tea or ice delivered to your suite at 5:00pm, it is our pleasure to remember your every preference.

Our warm, intuitive style of service is best demonstrated in dozens of small and generous acts no amount of training can instill. Our crew members consistently win awards; more importantly, they win hearts.

In your stateroom

- Twice-daily housekeeping
- Nightly turndown service
- Complimentary shoe shining, ice service

In our restaurants

- Two expert servers per table in the main Dining Room to ensure perfectly orchestrated service
- Executive chefs inducted into the prestigious Confrérie de la Chaîne des Rôtisseurs culinary society

Throughout the ship

- Expert fitness instructors in yoga, Pilates and weight-training
- European-trained aestheticians in the Spa
- Gaming lessons offered by the Casino staff
- Beverage service on deck featuring handcrafted cocktails and signature recipes created by our knowledgeable bar staff

THE HOLLAND AMERICA LINE MISSION

Our corporate mission is as simple as it is bold:

Through excellence we create once-in-a-lifetime experiences, every time.



INSPIRED ACTIVITIES

Come discover new skills, be dazzled by entertainment and fun, be active, be leisurely. Enjoy a different day, every day.

Culinary Arts Center

Enjoy cooking demonstrations in our show kitchen at sea or attend a hands-on cooking class with our talented chefs or with cookbook authors from the pages of Food & Wine®. Try new wine and food pairings with a guest vintner. It is all part of the Culinary Arts Center, presented by Food & Wine magazine.

Just for youth♥

- Club HAL® for ages 3-7 and ages 8-12 with stories, treasure hunts, pizza parties, arts and crafts and more
- Kids & Teens Culinary Workshops
- The Loft and The Oasis exclusively for teens

Digital Workshop, powered by Windows

- Free informative sessions led by a Microsoft-trained techspert
- Photo editing and camera skills
- Tips on movie making, blogging and social networking

Explorations Café

Books—from bestsellers to reference resources—along with Internet access are part of the coffeehouse atmosphere of Explorations Café, powered by *The New York Times*.

Alive at night

Nights on board glitter with choices. Begin the evening with drinks and dancing. After dinner, musical productions dazzle audiences in the ship's state-of-the-art show lounge. Other options include

- Movies
- Gaming action in the Casino
- Live musical entertainment including
- The HALCats party band
- Adagio, a classical ensemble
- Mix, featuring three specialty bars
- Sing-along piano bar
- Nightclub with DJ and dancing

Relax and recharge

Work out in the fully equipped Fitness Center. Relax in the tranquil Greenhouse Spa & Salon♥. Swim, shop, steam, sauna — or simply read by the pool.

On Location: Alaska

On Location brings the cultures, tastes and sounds of Alaska to life on board through local entertainment, artisans, activities and regionally focused cooking shows.

- ullet Spa, Club HAL, sports and youth facilities vary by ship.
- Available on select ships.



REFINED AMBIANCE

Experience the pleasures of our mid-sized ships: spacious rooms, artful details and an elegant ambiance shared by fewer guests.

A timeless appeal

A feeling of refined elegance characterizes your experience on board. In public rooms, rich polished woods, fresh flowers and comfortable furnishings create an inviting atmosphere in which to gather. Museumquality artwork adorns the walls.

An ideal size

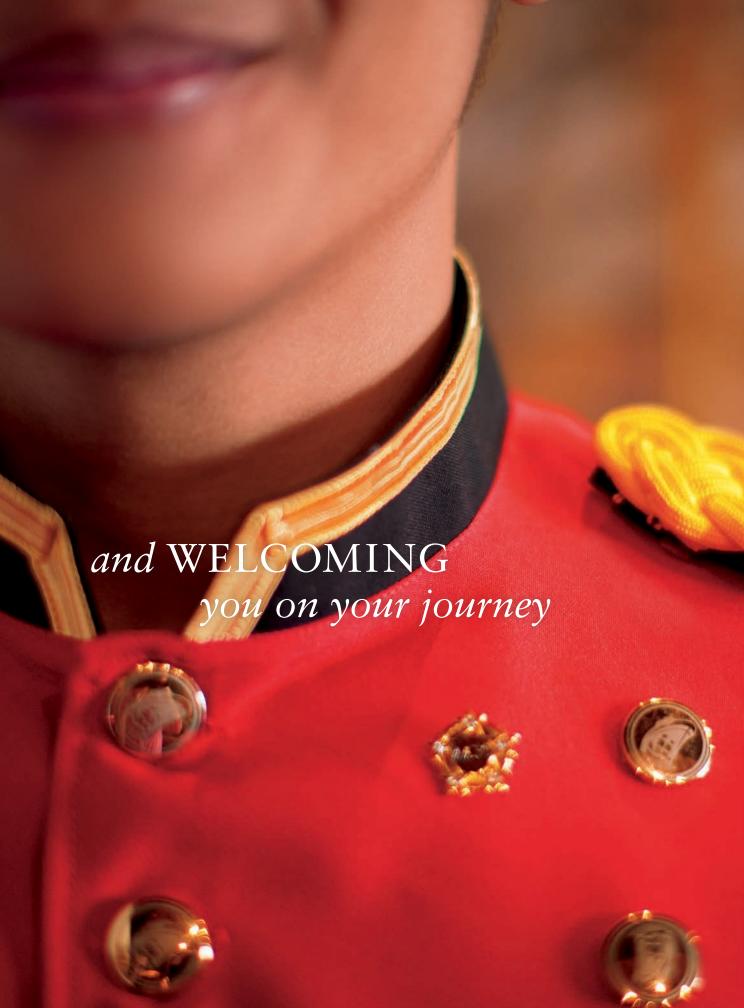
Our mid-sized ships are large enough to offer diverse amenities yet small enough to be stylish.

- Spacious public rooms, plenty of outdoor viewing decks
- A wide variety of larger staterooms, most with ocean views or private verandahs
- Fewer guests, more personal attention
- Prompt seating and easy access to services
- Smooth embarkation, disembarkation and tendering

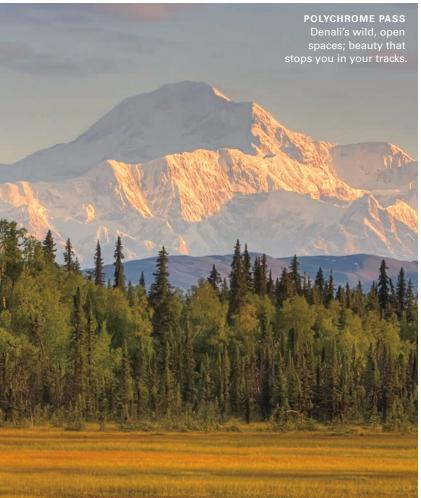
Awards & accolades

- CONSISTENTLY AMONG THE HIGHEST-RATED CRUISE LINES Condé Nast Traveler Readers' Choice Awards; Travel+Leisure World's Best Awards
- BEST OVERALL CRUISE VALUE (20 consecutive years)
 World Ocean & Cruise Liner Society
- INTERNATIONAL FIVE-STAR DIAMOND AWARD
 The American Academy of Hospitality Sciences
- HIGH DELUXE FIVE-STAR-PLUS RATING World Ocean & Cruise Liner Society
- #1 BEST ALASKA CRUISES
 2012 Cruise Critic Cruiser's Choice Awards (U.S.)
- BEST ALASKA ITINERARIES Porthole Cruise Magazine Readers' Choice Awards
- OCEAN STEWARDSHIP AND SUSTAINABILITY AWARD 2013 Alaska SeaLife Center





SIGNATURE STYLE by land and by sea



Inspired by Denali National Park

Focus your lens on this American icon.

Bring binoculars, camera and an adventurous spirit for a full-day Tundra Wilderness Tour on nearly every Land+Sea Journey. It's your best chance to see epic Denali—animals in the wild and Mt. McKinley.

GET COOKING

Master Chefs involve and engage you in the Culinary Arts Center, presented by Food & Wine® magazine.

1 FOODIES WANTED

Watch cooking demonstrations in an innovative theatre-style venue. Get handson to help create a tasty gourmet dish. 2 CHEESE & WINE 101 Join resident experts and learn how to "wow" your guests with perfect pairings of artisan cheeses and vintage wines.

3 CHEFS AT SEA

Join select sailings to meet a topname chef and gather expert tips, professional secrets and the chef's own story. 4 EAT, DRINK ALASKA

Immerse yourself in everything Alaska at a seminar featuring local microbrews, seafood and artisanal fare.



DIGITAL WORKSHOP

POWERED BY WINDOWS

Enhance your photos, post on Facebook, create a video or scrapbook. Microsoft-trained techsperts show you how.





YUKON GOLD: DAWSON CITY

The streets aren't paved with gold, but it's still the draw in this Klondike National Historic Site. Rub elbows with authentic sourdoughs and let off steam at a cancan show during your one- or two-night stay. And getting here is easier than ever with a 1-hour flight to/from Fairbanks!





Frontier Hospitality, Premier Locations

Find world-class comfort in the heart of the wilderness.

GREAT PLACES TO STAY

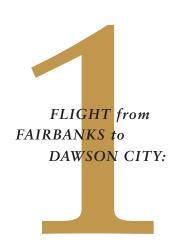
Feel at home in wild Alaska at a timbered, river-rock lodge replete with backcountry style and frontier-friendly service. Settle into your cozy room at the McKinley Chalets with magnificent Denali National Park just minutes away. Holland America Line's elegant Fairbanks Hotel and the charming Dawson City Hotel in the Klondike are equally well-situated for adventure. And the Alveska Resort near Anchorage offers a pampered, upscale retreat.

GUIDES FOR YOUR TRIP

Holland America Line offers professional guides and true Alaskan experiences. Journey Hosts to travel with you on all Yukon Land+Sea Journeys, expert narrators to enhance your travels via train and coach, and curated excursions with Alaskan locals eager to share their passion for home.

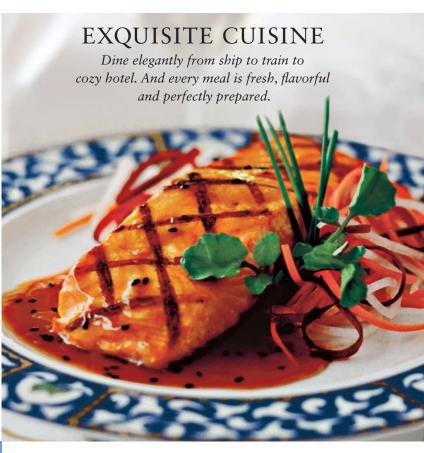
DINE LIKE AN ALASKAN

Local fishermen empty their crab pots, reel in Alaskan king salmon and hook tasty halibut so that you have the best Alaskan fare throughout your vacation.



HOUR NEW IN 2014: FLY TO THE YUKON

It's never been easier to combine Alaska's must-see highlights with the Yukon's seldom-seen wonders—only with Holland America Line.





ALASKAN ADVENTURES FROM MILD TO WILD

Catch gold fever at a historic miner's camp. Listen as tribal storytellers weave ancient tales. Flightsee to Mt. McKinley and land on a glacier. Hundreds of excursions create a mother lode of memories while dogsledding, hiking or just standing still.

More information on customizing your journey or cruise can be found on pp. 64–67 or at <u>hollandamerica.com/</u>
AlaskaExcursions.



On Location: Alaska

Feel the spirit of Alaska come to life on board and off via expert guides, native artisans and culinary experiences.

ONBOARD PARK RANGERS

Glacier Bay unfolds with maps, books, ranger-led wildlife watching and expert narration.

GLACIER BAY PODCASTS

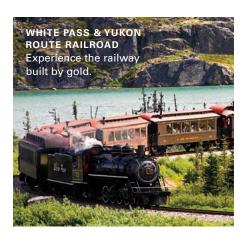
Learn from Glacier Bay scientists, rangers and a Huna tribal elder.

NATIVE HUNA SPEAKERS

Ponder the spirit and wonder of Glacier Bay from an Alaska native perspective.

HANDS-ON EXPERIENCES

Carve a totem with a tribal elder. Or learn to prepare salmon perfectly.



Experience Alaska's Historic Byways

Rail travel to Denali for stunning Alaskan scenery.

Holland America's own McKinley Explorer® domed railcar service between Anchorage and Denali sweeps you away to magnificent Denali for up to a 3-night stay.

ALL ABOARD FOR STYLE AND COMFORT

Double-decker railcars with panoramic domed windows let in the views. Down below, the Dining Salon treats you to delicious Alaskan cuisine.

ENJOY INSPIRED INSIGHT ALONG THE WAY

Rail guides regale you with fascinating background on the passing scenery while bringing enthusiasm and flair to the Alaskan story.







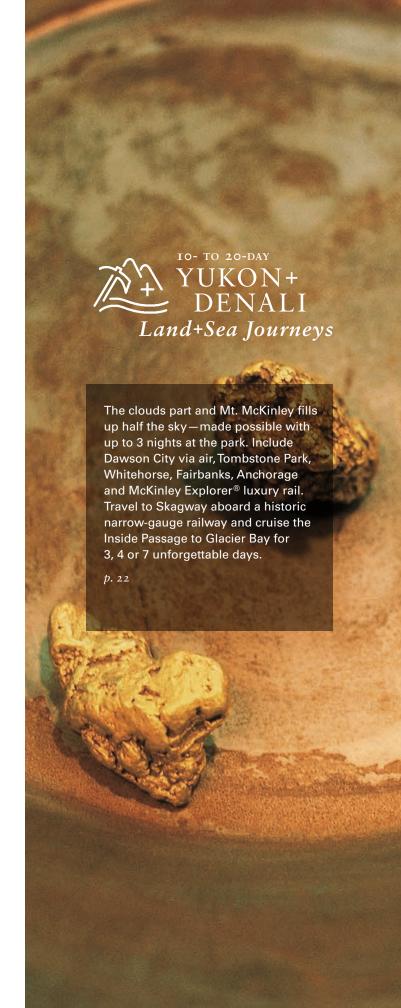
EXPLORE

You may come to Alaska only once, so take the time to see and do it all.



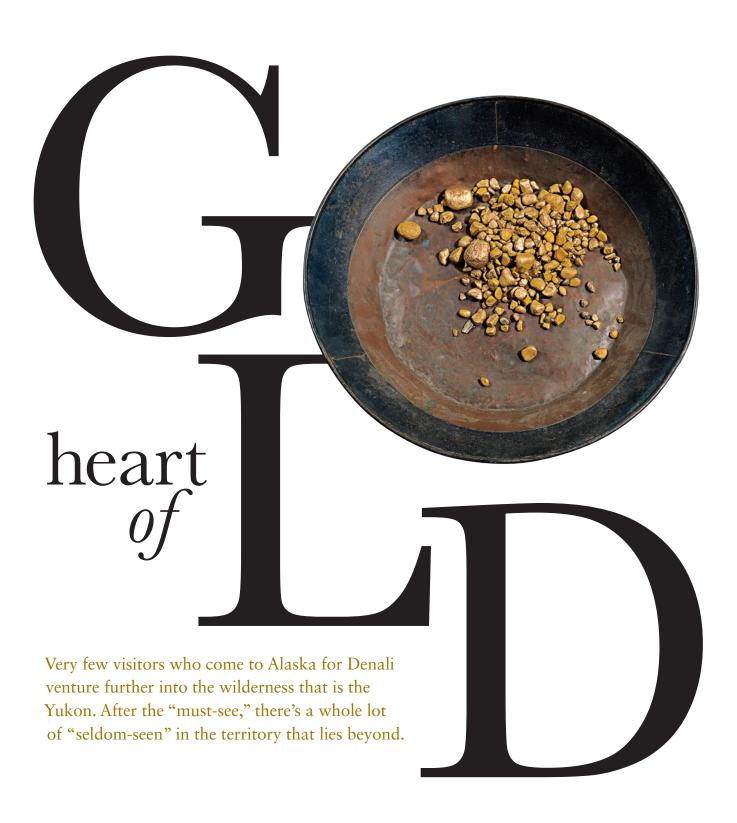
FIND YOUR JOURNEY ONLINE

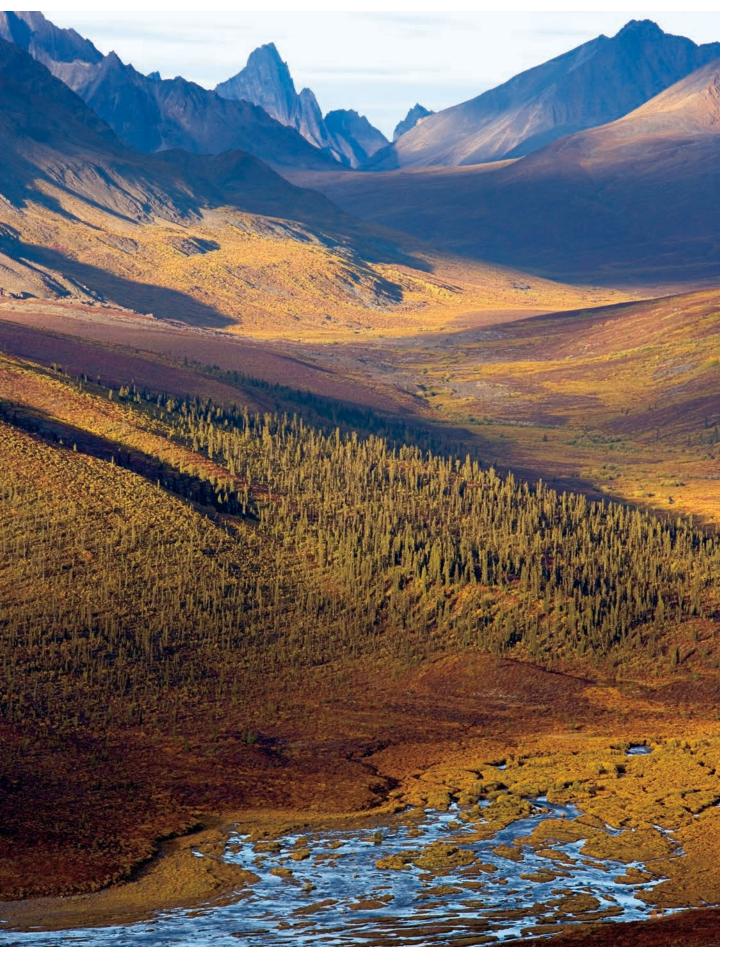
Go to HollandAmerica.com/Alaska to discover our new vacation-finder tool that makes it easy to choose the perfect Alaska journey for you. This engaging interactive finder lets you sort by what interests you, length of journey, departure dates and more. Get started today!

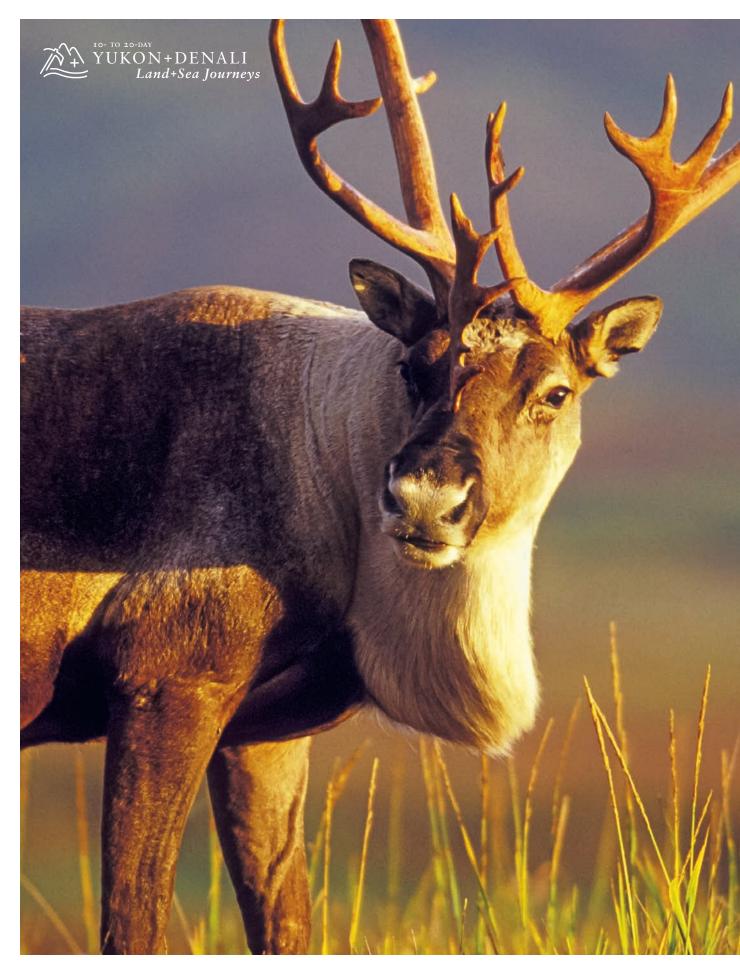














"Who has read *The Call of the Wild*?" asks Barbara, our Journey Host, on our first evening in Anchorage. "The adventure ahead is *that* country. Big, wild, majestic, rough. You're about to see territory the size of California, Arizona, Delaware and West Virginia combined. A mountain whose rise, measured base to peak, is higher than that of Everest. A river that spans two countries. Grizzlies, moose, caribou, wolves. It is the wild North Country few Alaska visitors ever see. And I think you'll be glad that you've answered the call."



Triple Denali



The next morning we're en route to Denali when the luxe train slows. There's Mt. McKinley itself, framed by the railcar's glass dome — a preview of the magnificence in store. Denali tops travelers' wish lists for good reason. Even by Great Land standards, it's impressive. Picture an immense massif rising 20,320 feet, its head in the clouds and its flanks rimmed by six million acres of wilderness. This is our playground for the next three days, and the McKinley Chalet is our elegant base camp.

Barbara greets us at breakfast on Day 2 with a heads-up for the day's Tundra Wilderness Tour: bring extra memory cards for your camera. It's to be that kind of day. Highlights: a pair of grizzlies fishing along the Toklat River. A herd of caribou grazing at Polychrome Pass. And best of all, thanks to a break in the clouds at Stony Hill Overlook, a clear view of Denali that takes our breath away.

Day 3 in Denali is ours to design, and the options for the day are many. An ATV adventure? Heli-hiking? A flightseeing tour? My husband and I choose a river rafting adventure down the Nenana River whose Class III–IV rapids challenge our team of paddlers just enough to be seriously fun.

It's a triumph we toast that evening with a bottle of good Bordeaux: We've *conquered* that river that flows past the lodge.

Flight from Fairbanks

Settling into spacious motorcoaches, we travel on to Fairbanks, where Barbara is able to reserve a last-minute spot for us to join an excursion by air across the Arctic Circle to Anaktuvuk Pass. We now have the certificates to prove we've set foot on top of the world! Then it's up in the morning for the one-hour flight from Fairbanks to Dawson City, a short hop that takes us directly to the heart of Gold Rush Country.



Larger than life: Denali scrapes the sky on a clear day.







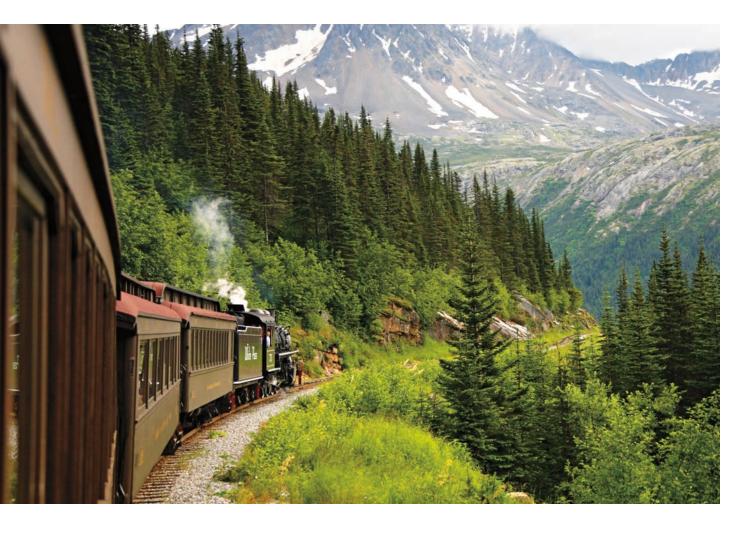
Wild West Yukon



The frontier spirit lives on in Dawson City. You can feel it as you stroll the town's boardwalks past places like Diamond Tooth Gertie's or as you head out on a 4x4 excursion into the Klondike goldfields along Upper Bonanza Creek. In 1896 a few prospectors found gold here; months later, some 100,000 miners headed to the Yukon. That history is palpable in Dawson City as we cruise the Yukon River aboard the sternwheeler Klondike Spirit.

For a different view of Yukon treasure, on our second day in Dawson we have chosen an optional tour to Tombstone Park. Sinister name — so called after Tombstone Mountain's resemblance to a grave marker — spectacular place, known for its jagged Patagonia-like peaks. It's possible to hike all day in Tombstone without encountering another soul, and on our Klondike River Hike, I am struck by the silence and scale of wilderness like this.





Whitehorse

Skagway

Mushing is the state sport of Alaska, and the husky is a musher's best friend. Breakfast. Who can resist sourdough scones in this land where Klondike prospectors frequently carried a bit of sourdough starter with them? Next, we embark on the scenic drive to Whitehorse. We are following the path of the Klondike Stampeders in reverse, and this stretch takes us along the feared section of the Yukon River that dashed many a boat. Overlooking Five Finger Rapids, it's easy to see the terrifying dilemma: four islands, five channels, only one passable. En route, too, is a glimpse of Lake Laberge, immortalized in Robert Service's poem, "The Cremation of Sam McGee." After a day's journey, we enter Whitehorse like Klondikers from the creeks, looking for fun and finding it — in the high-kicking cancan and the vaudeville comedy of the Frantic Follies Revue.

Is there a more dramatic way to arrive in a place than aboard the White Pass & Yukon Route Railway?

Building this narrow-gauge railway from Fraser to Skagway was thought impossible in 1898. Yet tens of thousands of men and 450 tons of dynamite got the job done. We have our cameras at the ready to capture every hairpin turn, steep grade and dramatic trestle that has earned the WP&YR Railway engineering honors on par with the Panama Canal and the Eiffel Tower.

Skagway is a popular port of call, and our hotel one block off the main street is perfectly situated for exploring the town. For an aerial perspective, we join a helicopter flightseeing tour for that ultimate Alaska experience: dogsledding! Teams of beautiful Alaskan huskies greet us as we land via helicopter and are soon zipping over the snow. Unforgettable.







Cruising *the* Coast

Today it's time to say goodbye to Barbara, our incredible Journey Host, and embark on the last phase of our journey aboard the *ms Zuiderdam*. We are bound for Glacier Bay National Park — a UNESCO World Heritage Site and one of the most pristine places in the world.

Up early, we order room service and enjoy warm apple crepes on our verandah as lush forests give way to rocky islands. A colony of harbor seals barks as the ship glides past. By noon, we sit opposite the snout of Margerie Glacier watching two tons of ice "calve" to the sea.

Our last call, Ketchikan, is a fishing port, and so it seems only natural to join a crab fishing excursion to get a look firsthand at life on the sea. Our boat, the *Aleutian Ballad*, was featured on the TV series *Deadliest Catch*. All's calm today in the protected Inside Passage as the crew hauls up huge 700-pound pots of king crab and more — fascinating.

Finally, a day at sea sailing the magnificent waters of the Inside Passage is the perfect way to ease the transition back to the "real world." All the better if you add in a massage in the ship's Greenhouse Spa while forested shores slip by.

Every imaginable type of outdoor adventure awaits on shore — including zip lining through the lush coastal rain forest canopy.



Rollicking Gold Rush Klondike, Denali's "must-see" wilderness and an unforgettable 3-, 4- or 7-day Alaska cruise.















YUKON+TRIPLE DENALI JOURNEYS hollandamerica.com/YukonTripleDenali

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	(Skagway)	Juneau	Ketchikan	Passage	Vancouver										
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YUKON+DOUBLE DENALI JOURNEYS hollandamerica.com/YukonDoubleDenali

V2*	DAYS		ı										
10	1	2	3	4	5	6	7	8	9	10	11	12	
land first	Anchorage	R Double	Denali	Fairbanks	Dav	vson	Whitehorse	R Skagway	Glacier Bay or Tracy Arm*	Ketchikan	Inside Passage	Disembark Vancouver	
cruise first	Vancouver	Inside Passage	Juneau	R R Whitehorse	Dav	vson	Fairbanks	Double	Denali	R R Anchorage	Journey Ends		
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cruise first	Vancouver	Inside Passage	Juneau	R R White	horse	Dawson	Fairb	anks	Double	Denali	R R Anchorage	Journey Ends	
VE+													
10	1	2	3	4	5	6	7	8	9	10	11		
land first	Anchorage	R Double	Denali	Fairbanks	Dawson	Whitehorse	Kagway	Glacier Bay or Tracy Arm*	Ketchikan	Inside Passage	Disembark Vancouver		
cruise first	Vancouver	Inside Passage	Juneau	R R Whitehorse	Dawson	Fairbanks	Double	Denali	R R Anchorage	Journey Ends			

Transportation Legend









◆ AT YOUR SERVICE Included on every Yukon+Denali Journey: the land-based expertise of your professional Journey Host.





YUKON+TRIPLE DENALI JOURNEYS

Experience more of what Denali has to offer from sled dog puppies and river rafting to Mt. McKinley from the air. Add Dawson's Klondike flavor for the premier Great Land adventure.



Y1 20-DAY YUKON+TRIPLE DENALI

- Two nights in Whitehorse, Dawson, Fairbanks, Anchorage; three nights Denali with Tundra Wilderness Tour
- Gold Dredge 8; Riverboat Discovery; Klondike Spirit Yukon River cruise
- McKinley Explorer® luxury domed rail
- 7-day Glacier Discovery cruise

LAND FIRST

ms Oosterdam May 20; Jun 3, 17; Jul 1,

15, 29; Aug 12, 26

ms Statendam

May 27; Jun 10, 24; Jul 8, 22; Aug 5, 19; Sep 2

CRUISE FIRST ms Oosterdam

May 11, 25; Jun 8, 22; Jul 6, 20; Aug 3, 17

ms Statendam

May 18; Jun 1, 15, 29; Jul 13, 27; Aug 10, 24

LAND FIRST CRUISE FIRST

FARES*	FROM	FROM
Interior Stateroom	us\$4,873	us\$4,455
Ocean-view Stateroom	5,173	4,755
Verandah Stateroom	5,673	5,255
Vista Suite	6,473	6,055
Neptune Suite	7,873	7,455

Fares include Government Fees & Taxes of \$373.80 for Land First and \$355.12 for Cruise First due to inclusion of air between Fairbanks and Dawson City. Land First fares shown are based on the ms Statendam Sep 2 departure. Cruise First fares shown are based on the *ms Oosterdam* May 11 departure.

14- OR 15-DAY YUKON+TRIPLE DENALI

- Two nights Skagway & Dawson; three nights Denali with Tundra Wilderness Tour
- Gold Dredge 8; Klondike Spirit Yukon River cruise
- McKinley Explorer domed rail; historic White Pass & Yukon Route rail
- 3- or 4-day Inside Passage cruise

LAND FIRST ms Volendam

May 7, 14, 21, 28; Jun 4, 11, 18, 25; Jul 2, 9, 16, 23, 30; Aug 6, 13, 20, 27

ms Zaandam

May 9, 16, 23, 30; Jun 6, 13, 20, 27; Jul 4, 11, 18, 25; Aug 1, 8, 15, 22, 29

ms Zuiderdam

May 10, 17, 24, 31; Jun 7, 14, 21, 28; Jul 5, 12, 19, 26; Aug 2, 9, 16, 23

CRUISE FIRST

ms Zaandam

ms Volendam May 14, 21, 28; Jun 4, 11,

18, 25; Jul 2, 9, 16, 23, 30; Aug 6, 13, 20, 27; Sep 3

May 16, 23, 30; Jun 6, 13, 20, 27; Jul 4, 11, 18, 25; Aug 1, 8, 15, 22, 29; Sep 5

ms Zuiderdam May 17, 24, 31; Jun 7, 14, 21, 28; Jul 5, 12, 19, 26; Aug 2, 9, 16, 23, 30

	LAND FIRST	CRUISE FIRST
FARES*	FROM	FROM
Interior Stateroom	us\$3,936	us\$3,465
Ocean-view Stateroom	4,086	3,565
Verandah Stateroom	4,536	3,965
Vista Suite	4,736	4,165
Neptune Suite	5,236	4,665

Fares include Government Fees & Taxes of \$236.37 for Land First and \$265.82 for Cruise First due to inclusion of air betwee Fairbanks and Dawson City. Land First fares shown are based on the ms Zuiderdam May 10 departure. Cruise First fares shown are based on the ms Zuiderdam May 17 departure.

FLIGHT from

DAWSON CITY

HOUR

NEW IN 2014

The seldom-seen

wonders of the Yukon are

now just a 1-hour

flight from Fairbanks.

FAIRBANKS to

^{*} For all Land+Sea Journeys the company reserves the right to reinstate the fuel supplement for all guests at up to \$9 per person per day if the NYMEX oil price exceeds \$70 per barrel. Certain restrictions apply; see pages 86-87 for details.







YUKON+DOUBLE DENALI JOURNEYS

Opt for a little less time in Denali and Dawson City to suit your schedule. You'll still experience Great Land wonder beyond expectation.

Y3 | 11- OR 12-DAY YUKON+DOUBLE DENALI

- Two nights Dawson; two nights Denali with Tundra Wilderness Tour
- Gold Dredge 8; Klondike Spirit Yukon River cruise
- McKinley Explorer® domed rail; historic White Pass & Yukon Route rail
- 3- or 4-day Inside Passage cruise

LAND FIRST

ms Zaandam May 12, 19, 26; Jun 2, 9, 16, 23, 30; Jul 7, 14, 21, 28; Aug 4, 11, 18, 25; Sep 1

ms Zuiderdam

May 13, 20, 27; Jun 3, 10, 17, 24; Jul 1, 8, 15, 22, 29; Aug 5, 12, 19, 26

CRUISE FIRST

ms Zaandam May 16, 23, 30; Jun 6, 13, 20, 27; Jul 4, 11, 18, 25; Aug 1, 8, 15, 22, 29; Sep 5

ms Volendam

May 14, 21, 28; Jun 4, 11, 18, 25; Jul 2, 9, 16, 23, 30; Aug 6, 13, 20, 27; Sep 3

LAND FIRST CRUISE FIRST

FARES*	FROM	FROM
Interior Stateroom	us\$3,521	us\$3,050
Ocean-view Stateroom	3,671	3,150
Verandah Stateroom	4,121	N/A
Vista Suite	4,321	3,750
Neptune Suite	4,821	4,550

Fares include Government Fees & Taxes of \$221.10 for Land First and \$250.55 for Cruise First due to inclusion of air between Fairbanks and Dawson City. Land First fares shown are based on the *ms Zuiderdam* May 13 departure. Cruise First fares shown are based on the *ms Volendam* May 14 departure.

Y4 | 12- OR 13-DAY YUKON+DOUBLE DENALI

- One night Dawson; two nights Whitehorse; two nights Denali with Tundra Wilderness Tour
- Historic Gold Dredge 8
- McKinley Explorer domed rail; historic White Pass & Yukon Route rail
- 3- or 4-day Inside Passage cruise

LAND FIRST

ms Volendam May 9, 16, 23, 30; Jun 6,

May 9, 16, 23, 30; Jun 6, 13, 20, 27; Jul 4, 11, 18, 25; Aug 1, 8, 15, 22, 29

ms Zaandam May 11, 18, 25; Jun 1, 8, 15, 22, 29; Jul 6,13, 20, 27;

Aug 3, 10, 17, 24, 31

CRUISE FIRST

ms Zuiderdam May 17, 24, 31; Jun 7, 14, 21, 28; Jul 5, 12, 19, 26; Aug 2, 9, 16, 23, 30

us\$459

459

389

269

	LAND FIRST	CRUISE FIRST
FARES*	FROM	FROM
Interior Stateroom	us\$3,629	us\$3,158
Ocean-view Stateroom	3,779	3,258
Verandah Stateroom	N/A	3,658
Vista Suite	4,429	3,858
Neptune Suite	5,229	4.358

Fares include Government Fees & Taxes of \$229.30 for Land First and \$258.75 for Cruise First due to inclusion of air between Fairbanks and Dawson City. Land First fares shown are based on the *ms Volendam* May 9 departure. Cruise First fares shown are based on the *ms Zuiderdam* May 17 departure.

Enjoy the convenience and value of our Optional

OPTIONAL MEAL PLANS

Meal Plan for your journey on land.

Y1 7 breakfasts, 1 lunch, 6 dinners

Y2 7 breakfasts, 1 lunch, 6 dinners

Y3 5 breakfasts, 1 lunch, 4 dinners

PASSPORT REQUIRED

6 breakfasts, 1 lunch, 5 dinners

4 breakfasts, 1 lunch, 3 dinners

Y5 | 10- OR 11-DAY YUKON+DOUBLE DENALI

- One night Dawson; two nights Denali with Tundra Wilderness Tour
- McKinley Explorer domed rail
- Historic White Pass & Yukon Route rail
- 3- or 4-day Inside Passage cruise

LAND FIRST ms Volendam

May 11, 18, 25; Jun 1, 8, 15, 22, 29; Jul 6, 13, 20, 27; Aug 3, 10, 17, 24, 31

ms Zaandam

May 13, 20, 27; Jun 3, 10, 17, 24; Jul 1, 8, 15, 22, 29; Aug 5, 12, 19, 26; Sep 2

ms Zuiderdam

May 14, 21, 28; Jun 4, 11, 18, 25; Jul 2, 9, 16, 23, 30; Aug 6, 13, 20, 27

CRUISE FIRST ms Volendam

May 14, 21, 28; Jun 4, 11, 18, 25; Jul 2, 9, 16, 23, 30; Aug 6, 13, 20, 27; Sep 3

ms Zaandam

May 16, 23, 30; Jun 6, 13, 20, 27; Jul 4, 11, 18, 25; Aug 1, 8, 15, 22, 29; Sep 5

ms Zuiderdam

May 17, 24, 31; Jun 7, 14, 21, 28; Jul 5, 12, 19, 26; Aug 2, 9, 16, 23, 30

22, 29; Sep 5

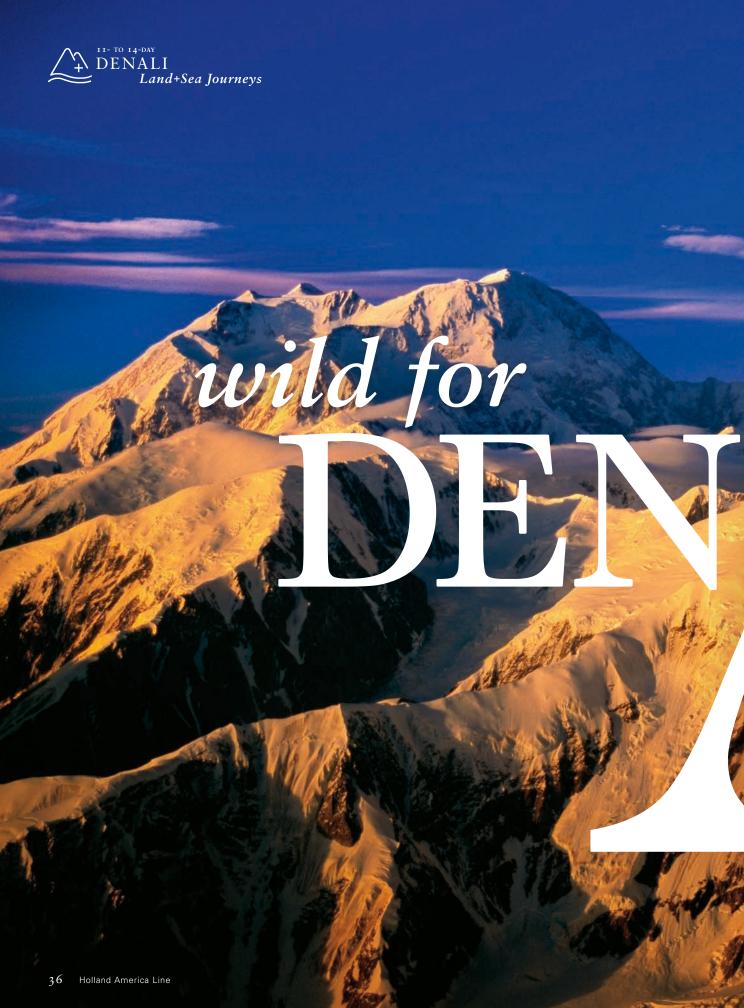
A passport is required for all Yukon+Denali Land+Sea Journeys.

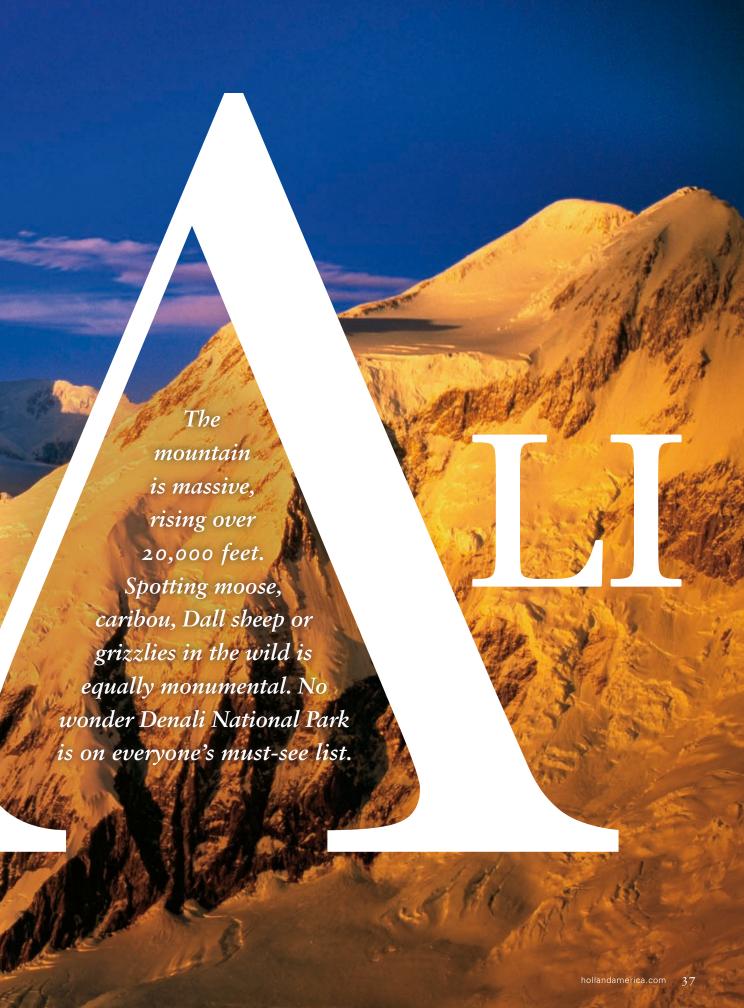
	LAND FIRST	CRUISE FIRST
FARES*	FROM	FROM
Interior Stateroom	us\$3,321	us\$2,850
Ocean-view Stateroom	3,471	2,950
Verandah Stateroom	3,921	3,350
Vista Suite	4,121	3,550
Nentune Suite	4 621	4 050

Fares include Government Fees & Taxes of \$221.10 for Land First and \$250.55 for Cruise First due to inclusion of air between Fairbanks and Dawson City. Land First fares shown are based on the *ms Zuiderdam* May 14 departure. Cruise First fares shown are based on the *ms Zuiderdam* May 17 departure.



^{*} For all Land+Sea Journeys the company reserves the right to reinstate the fuel supplement for all guests at up to \$9 per person per day if the NYMEX oil price exceeds \$70 per barrel. Certain restrictions apply; see pages 86–87 for details.







The mountains and wildlife of Alaska's interior. Glaciers and whales along the coast.

DENALI LAND+SEA JOURNEYS

offer the best of both worlds.

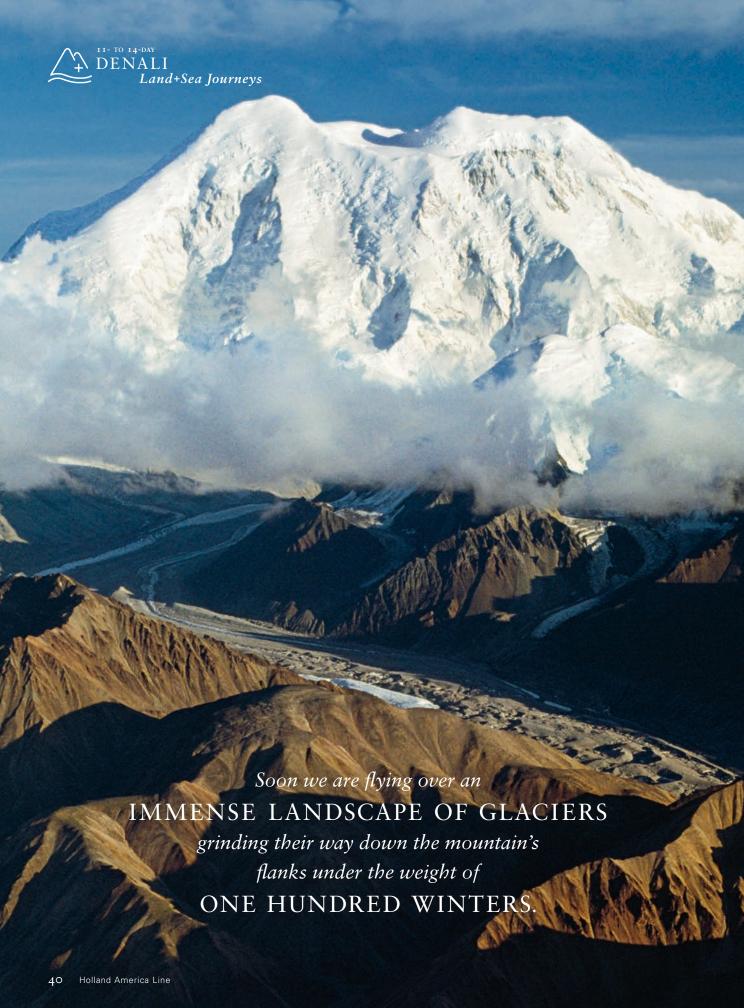
IT'S DENALI TO THE PEOPLE WHO FIRST SET EYES ON IT. It's Mt. McKinley on the map. But locals call it simply "the mountain," and in a land of supersized everything, THAT'S ENOUGH.

Rising early in the cozy timbered lodge, spruce — a "drunken forest" whose trees I am drawn outside. Will the mountain be out today? As we learned from our driver en route from Fairbanks to the park yesterday, Denali is so massive it makes its own weather; and today's forecast at 20,320 feet is impossible to predict. Luckily, at park level, it's a beautiful summer morning. Luckier still, I have "triple Denali" time to be among those privileged to see the mountain in all of its glory.

After breakfast — sourdough pancakes and fresh blueberries - we set off for a Tundra Wilderness Tour on the only ribbon of road that penetrates Denali's six million acres. It's a road essentially closed to public traffic, and as we cross the Savage River, incredible views fill our driver, points out a stand of black steps away.

are tipsy from melting permafrost when all of a sudden we catch our first sight of wildlife: an enormous bull moose, drinking from the river! Maneuvering to the side of the road, we linger long enough to allow everyone to photograph this majestic animal. As it turns out, it is to be an incredible wildlife morning. We end up spotting a herd of caribou at Polychrome Pass, where the landscape is colored like crayons in a box; Dall sheep dotting the hills; and the local subspecies of bear, the Toklat grizzly. On the mountain front, however, Denali is wrapped up in a storm of its own brewing. Score for the day: Mountain-0, Wildlife-15. At dinner in the rustically elegant dining room, every window of our motor coach. Jeff, conversations flow as easily as the river,







FLIGHT: THE HIGHLIGHT

he next day proves to be magical. It's been hard to decide which excursion to choose on this last day in Denali rafting, hiking, an off-road safari, fly fishing — but it looks to be a great day for flightseeing; and as I meet my nine other compatriots on the tarmac, we are giddy with anticipation. We strap into our window seats, clamp on headsets so we can hear the pilot's narration, and begin to climb swiftly over the tundra toward the north face of Denali. Soon we are flying over an immense landscape of glaciers grinding their way down the mountain's flanks under the weight of 100 winters. Ron, our pilot, banks the plane gently to give each side of the plane clear photo views, then flies by a sheer cliff of rock the infamous Wickersham Wall. The scale of this landscape is breathtaking, a fact that becomes all the more clear as we touch down on Ruth Glacier (elevation 4,472 feet) and pile out of the plane to breathe in 200-mile views down-valley, take photos and throw a few snowballs. Looking up, seeming almost close enough to touch, is the summit of Denali.

ANCHORAGE INTERLUDE

In the morning, my last glimpse of "the mountain" is from the arc of glass that domes the McKinley Explorer railcar whisking us to Anchorage past dense green forests and views of the Chugach Range. After a Midnight Sun evening in this vibrant city, we are off again by rail, traveling to Seward, with jaw-dropping scenery like Turnagain Arm and Resurrection Divide out the windows. It's a landscape of waterfalls, glaciers and mountain valleys; and the on-train narrator makes sure we don't miss a thing.



SPOTLIGHT: ALYESKA

A two-night stay in Alyeska,
Alaska's premier year-round
resort, is featured on
Denali Land+Sea Journey D4.
Take the aerial tram to the
top of Mt. Alyeska
for views of seven glaciers
and endless peaks.









GOING FOR GLACIERS

he cruise portion of our Land+Sea Journey begins in Seward, where a cadre of white-gloved stewards welcome us aboard the *ms Oosterdam*. I am escorted to my room by Tombo, a delightful man with a musical Balinese accent, who shows me the amenities of my spacious, elegant and quiet stateroom.

What better way to spend the sea day in the Gulf of Alaska than having a massage? We are bound for Glacier Bay National Park, one of the most famous places in Alaska. When George Vancouver first charted this coast more than 200 years ago, ice extended to the sea. Now the glaciers have retreated 65 miles up the bay, leaving the newest places on earth in their wake.

"Whale!" The shouts go up from the port side of the ship, and I rush to catch a glimpse of a mammoth humpback breaching. Further on, we discover a colony of Steller sea lions sunbathing on a rocky isle.

By noon, we are at the face of Grand Pacific Glacier, and we are close enough to hear the glacier groaning. Towers of ice the size of buildings break off periodically and crash into the sea. I have lunch in the sun on my verandah — warm white bean soup served with silver and pressed linens — and watch the incredible nature show.



Only in Juneau: the

MIGHTY MENDENHALL GLACIER

crowns the city, surrounded by peaks.



ACTIVITIES ABOARD AND ASHORE

From cultural demonstrations by native artisans to culinary events, wilderness adventures to sightseeing excursions, Holland America Line has designed a wide range of activities for all interests.

A TRIO OF BEAUTIES

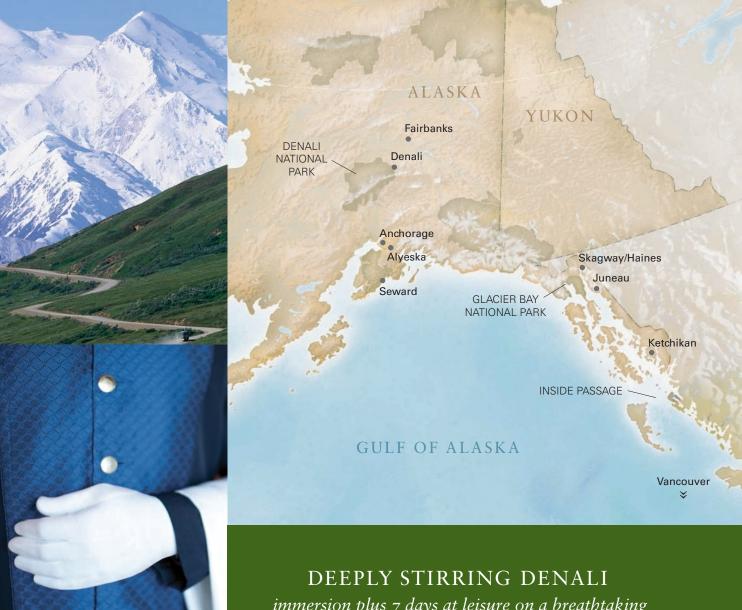
kagway is tiny, just 4 blocks wide and 25 blocks long, but it's big on adventure. Zip lining, rock climbing, hiking the historic Chilkoot Trail — all possible. I opt for a wilderness expedition to Glacier Point, where we canoe to the face of a glacier then have a picnic on the shores of a pristine lake.

Juneau is next. You can't drive to another city from here. But you can drive to Mendenhall Glacier. You can also go dogsledding or catamaran into Auke Bay to watch humpback whales cavorting in their summer playgrounds. A day like that is worth celebrating with a bold California red in the Pinnacle Grill.

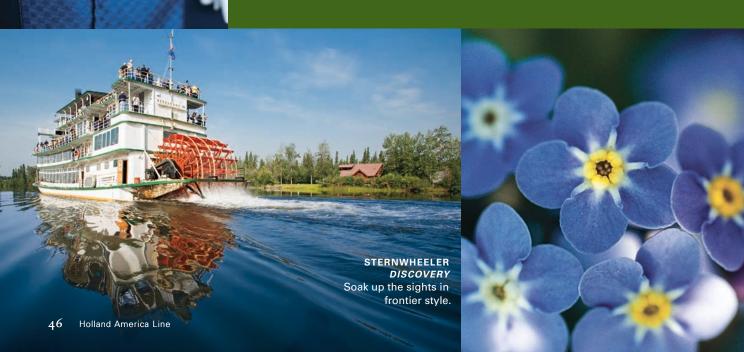
And in Ketchikan, it's hard to imagine a more quintessential Alaska moment than touching down on a glassy fjord. The silence and magnificent nature as we stand on the plane's pontoons in the middle of Misty Fjords wilderness is breathtaking.

I am glad for one final day at sea to relax and partake in activities on board. After an invigorating morning spin class and a session on digital photo editing, I lay claim to a teak deck chair, sip hot cocoa under a warm blanket and reflect on the wonder of it all.





immersion plus 7 days at leisure on a breathtaking GLACIER DISCOVERY CRUISE.



Want the full Denali experience in less time? Choose Direct to Denali and travel directly between your ship and Denali without an overnight in Anchorage.



TRIPLE DENALI JOURNEYS hollandamerica.com/TripleDenali

D1	DAYS 1	2	3	4	5	6	7	8	9	10	11	12	13
land first	Fairbanks		Triple Denali		R Anchorage	Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver
cruise first	Vancouver	Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	R R Anchorage	₽ X P	Triple Denali		Fairbanks	Journey Ends
D2	1	2	3	4	5	6	7	8	9	10	11	12	
land first	Anchorage	R R	Triple Denali		Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver	DIREC
cruise								<u> </u>			R ∑ R		DEN

DOUBLE DENAIL JOURNEYS hollandamerica com/DoubleDenail

DOU	DOUBLE DENALI JOURNEYS hollandamerica.com/DoubleDenali													
D3	DAYS 1	2	3	4	5	6	7	8	9	10	11	12	13	14
land first	Fairb	anks	Double	Denali	R R Anchorage	Seward	Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver
cruise first	Vancouver	Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	Seward	Anchorage	R R Double	Denali	Fairb	anks	Journey Ends
D4	1	2	3	4	5	6	7	8	9	10	11	12	13	14
land first	Fairbanks	Double	Denali	R R Anchorage	Aly	eska	Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver
cruise first	Vancouver	Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	Alye	eska	Anchorage	R R Double	Denali	Fairbanks	Journey Ends
D5	1	2	3	4	5	6	7	8	9	10	11	12		
land first	Fairbanks	Double	Denali	R R Anchorage	FXR Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver		
cruise first	Vancouver	Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	R Anchorage	R R Double	Denali	Fairbanks	Journey Ends		
D6	1	2	3	4	5	6	7	8	9	10	11			
land first	Anchorage	R R Double	Denali	Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver		ст то	
cruise first	Vancouver	Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	Double	Denali	R R Anchorage	Journey Ends		NALI	

DENALI JOURNEYS hollandamerica.com/Denali

D7	DAYS										
וט	1	2	3	4	5	6	7	8	9	10	11
land first	Fairbanks	Denali	R R Anchorage	R Seward	At Sea	Glacier Bay	Haines (Skagway)	Juneau	Ketchikan	Inside Passage	Disembark Vancouver
cruise first	Vancouver	Inside Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	R Anchorage	R R Denali	Fairbanks	Journey Ends











TRIPLE DENALI JOURNEYS

Take your Mt. McKinley and wildlife-viewing experience to the max before or after luxuriating in a full 7-day Glacier Discovery cruise.

D1 13-DAY TRIPLE DENALI

- Three nights Denali with Tundra Wilderness Tour
- Riverboat Discovery
- McKinley Explorer® domed rail
- 7-day Glacier Discovery cruise

LAND FIRST

ms Oosterdam May 13, 27; Jun 10, 24; Jul 8, 22; Aug 5, 19; Sep 2

ms Statendam May 20; Jun 3, 17; Jul 1, 15, 29; Aug 12, 26; Sep 9

CRUISE FIRST

ms Oosterdam May 11, 25; Jun 8, 22; Jul 6, 20; Aug 3, 17, 31

ms Statendam May 18; Jun 1, 15, 29;

Jul 13, 27; Aug 10, 24; Sep 7 LAND FIRST CRUISE FIRST

FARES*	FROM	FROM
Interior Stateroom	us\$2,799	us\$2,599
Ocean-view Stateroom	3,099	2,899
Verandah Stateroom	3,599	3,399
Signature Suite	4,399	4,199
Neptune Suite	5,799	5,599

Land First fares shown are based on the *ms Oosterdam* May 13 departure. Cruise First fares shown are based on the *ms Oosterdam* May 11 departure.

D2 TRIPLE DENALI

DIRECT TO DENALI

- Three nights Denali with Tundra Wilderness Tour
- Same-day Direct to Denali connection between ship and Denali
- McKinley Explorer domed rail
- 7-day Glacier Discovery cruise

LAND FIRST

ms Oosterdam May 14, 28; Jun 11, 25; Jul 9, 23; Aug 6, 20; Sep 3

ms Statendam May 21; Jun 4, 18; Jul 2, 16, 30; Aug 13, 27; Sep 10

CRUISE FIRST

ms Oosterdam May 11, 25; Jun 8, 22; Jul 6, 20; Aug 3, 17, 31

Jul 6, 20; Aug 3, 17, 31 ms Statendam

May 18; Jun 1, 15, 29; Jul 13, 27; Aug 10, 24; Sep 7

	LAND I IIIO I	CHOISE THIST
FARES*	FROM	FROM
Interior Stateroom	us\$2,699	us\$2,499
Ocean-view Stateroom	2,999	2,799
Verandah Stateroom	3,499	3,299
Signature Suite	4,299	4,099
Neptune Suite	5,699	5,499

Land First fares shown are based on the *ms Oosterdam* May 14 departure. Cruise First fares shown are based on the *ms Oosterdam* May 11 departure.

DOUBLE DENALI JOURNEYS

Combine Denali and frontier Fairbanks or Denali and the five-star Alyeska Resort in addition to your 7-day Glacier Discovery cruise.

D3 | 14-DAY DOUBLE DENALI+SEWARD

- Two nights Denali with Tundra Wilderness Tour; Seward overnight
- Gold Dredge 8; Riverboat Discovery
- McKinley Explorer domed rail
- 7-day Glacier Discovery cruise

D4 DOUBLE DENALI+ALYESKA

- Two nights Denali with Tundra Wilderness Tour; two nights Alyeska Resort
- Riverboat Discovery; Portage Glacier cruise
- McKinley Explorer domed rail
- 7-day Glacier Discovery cruise

LAND FIRST

ms Oosterdam May 12, 26; Jun 9, 23; Jul 7, 21; Aug 4, 18; Sep 1

ms Statendam May 19; Jun 2, 16, 30; Jul 14, 28; Aug 11, 25; Sep 8 CRUISE FIRST ms Oosterdam May 11, 25; Jun 8, 22; Jul 6, 20; Aug 3, 17, 31

ms Statendam May 18; Jun 1, 15, 29; Jul 13, 27; Aug 10, 24; Sep 7

LAND FIRST

ms Oosterdam May 12, 26; Jun 9, 23; Jul 7, 21; Aug 4, 18; Sep 1

ms Statendam May 19; Jun 2, 16, 30; Jul 14, 28; Aug 11, 25; Sep 8

CRUISE FIRST

ms Oosterdam May 11, 25; Jun 8, 22; Jul 6, 20; Aug 3, 17, 31

ms Statendam May 18; Jun 1, 15, 29; Jul 13, 27; Aug 10, 24; Sep 7

LAND FIRST CRILISE FIRST

		-
	LAND FIRST	CRUISE FIRST
FARES*	FROM	FROM
Interior Stateroom	us\$2,899	us\$2,699
Ocean-view Stateroom	3,199	2,999
Verandah Stateroom	3,699	3,499
Signature Suite	4,499	4,299
Neptune Suite	5,899	5,699

Land First fares shown are based on the *ms Oosterdam* May 12 departure. Cruise First fares shown are based on the *ms Oosterdam* May 11 departure.

	LAND IIII31	CHOISE TINST
FARES*	FROM	FROM
Interior Stateroom	us\$2,899	us\$2,699
Ocean-view Stateroom	3,199	2,999
Verandah Stateroom	3,699	3,499
Signature Suite	4,499	4,299
Neptune Suite	5,899	5,699
Land First force shows are bee	ad an the ma Ocata	rdom Mou 12

Land First fares shown are based on the *ms Oosterdam* May 12 departure. Cruise First fares shown are based on the *ms Oosterdam* May 11 departure.

^{*} For all Land+Sea Journeys the company reserves the right to reinstate the fuel supplement for all guests at up to \$9 per person per day if the NYMEX oil price exceeds \$70 per barrel. Government Fees & Taxes of up to \$373.80 per guest are additional and subject to change. Certain restrictions apply; see pages 86–87 for details.







D5 DOUBLE DENALI

- Two nights Denali with Tundra Wilderness Tour
- Riverboat Discovery
- McKinley Explorer® domed rail
- 7-day Glacier Discovery cruise

LAND FIRST

ms Oosterdam May 14, 28; Jun 11, 25; Jul 9, 23; Aug 6, 20; Sep 3

ms Statendam May 21; Jun 4, 18; Jul 2, 16, 30; Aug 13, 27; Sep 10

CRUISE FIRST

*ms Oosterdam*May 11, 25; Jun 8, 22;
Jul 6, 20; Aug 3, 17, 31

ms Statendam May 18; Jun 1, 15, 29; Jul 13, 27; Aug 10, 24; Sep 7

LAND FIRST CRUISE FIRST

FARES*	FROM	FROM
Interior Stateroom	us\$2,499	us\$2,299
Ocean-view Stateroom	2,799	2,599
Verandah Stateroom	3,299	3,099
Signature Suite	4,099	3,899
Neptune Suite	5,499	5,299

Land First fares shown are based on the *ms Oosterdam* May 14 departure. Cruise First fares shown are based on the *ms Oosterdam* May 11 departure.

D6 | 11-DAY DOUBLE DENALI

Two nights Denali with Tundra
 Wilderness Tour

- Same-day Direct to Denali connection between ship and Denali
- McKinley Explorer domed rail
- 7-day Glacier Discovery cruise

LAND FIRST

ms Oosterdam May 15, 29; Jun 12, 26; Jul 10, 24; Aug 7, 21; Sep 4

ms Statendam May 22; Jun 5, 19; Jul 3, 17, 31; Aug 14, 28; Sep 11

CRUISE FIRST

ms Oosterdam May 11, 25; Jun 8, 22; Jul 6, 20; Aug 3, 17, 31

ms Statendam May 18; Jun 1, 15, 29; Jul 13, 27; Aug 10, 24; Sep 7

DIRECT TO

DENALI

	LAND FIRST	CRUISE FIRST
FARES*	FROM	FROM
Interior Stateroom	us\$2,399	us\$2,199
Ocean-view Stateroom	2,699	2,499
Verandah Stateroom	3,199	2,999
Signature Suite	3,999	3,799
Neptune Suite	5,399	5,199

Land First fares shown are based on the *ms Oosterdam* May 15 departure. Cruise First fares shown are based on the *ms Oosterdam* May 11 departure.

DENALI JOURNEY

Enjoy one night at Denali plus Fairbanks and Anchorage. It's a quick land option to complement your 7-day Glacier Discovery cruise.

D7 | 11-DAY DENALI

- One night Denali, with free time to explore on your own
- Overnight stays in both Anchorage & Fairbanks
- McKinley Explorer domed rail
- 7-day Glacier Discovery cruise

LAND FIRST

ms Oosterdam May 15, 29; Jun 12, 26; Jul 10, 24; Aug 7, 21; Sep 4

ms Statendam May 22; Jun 5, 19; Jul 3, 17, 31; Aug 14, 28; Sep 11

CRUISE FIRST

ms Oosterdam May 11, 25; Jun 8, 22; Jul 6, 20; Aug 3, 17, 31

ms Statendam May 18; Jun 1, 15, 29; Jul 13, 27; Aug 10, 24; Sep 7

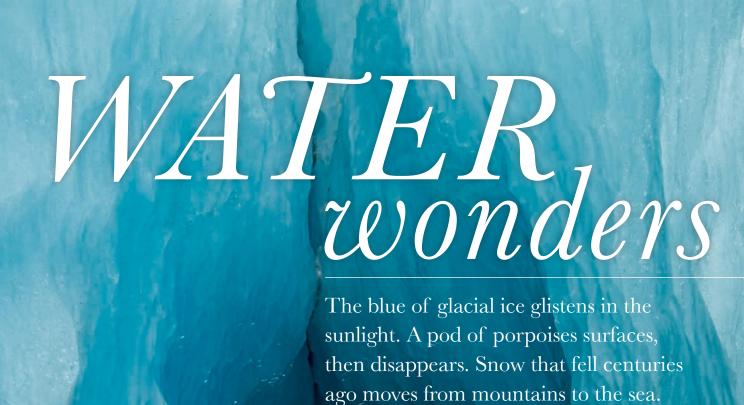
	LAND FIRST	CRUISE FIRST
FARES*	FROM	FROM
Interior Stateroom	us\$2,099	us\$1,899
Ocean-view Stateroom	2,399	2,199
Verandah Stateroom	2,899	2,699
Signature Suite	3,699	3,499
Neptune Suite	5,099	4,899

Land First fares shown are based on the *ms Oosterdam* May 15 departure. Cruise First fares shown are based on the *ms Oosterdam* May 11 departure.



May 11 departure.





MY WAY THE

Welcome to the 49th state of wonder.







"THWAP!!" The silence of Alaska's Inside Passage is broken by the sound of a whale's flukes slapping the water. And "THWAP!!" again just to underscore the point.

Alaska has thousands of miles of rugged coastline—the favored summer playground of humpback whales.

A small group of us is gathered on the Promenade Deck. "It's called *tail lobbing*," explains Jack, the naturalist on board, as he hands Cory, our 8-year-old, his binoculars. "And like so many of the things we'd like to know about humpback behavior, why whales lob is a mystery. But it certainly is dramatic, isn't it?" Dramatic, mysterious, beautiful: All adjectives apply to the landscape we are cruising through this morning.



Overnight, the scenery has shifted. We are sailing past thickly forested shores framed by mountains in the distance. While Cory heads off to join the other kids his age for a pool party, I watch beauty unfold by the mile, uninterrupted except for the faithful attention of a steward who periodically refreshes my cup of Earl Grey.

It is this sense of peace that is the reason we've chosen Holland America Line for our Alaska cruise. We wanted a true experience of nature and wilderness, and their mid-sized ships, with fewer people aboard, seemed large enough to offer a lot to do yet small enough to be serene and sophisticated.

Soon it will be time to join my family for lunch, but for the moment I'm glad for this time in the sun, with nothing more ambitious ahead than a late-afternoon massage in the Spa.

ADVENTURES ON THE SHORE

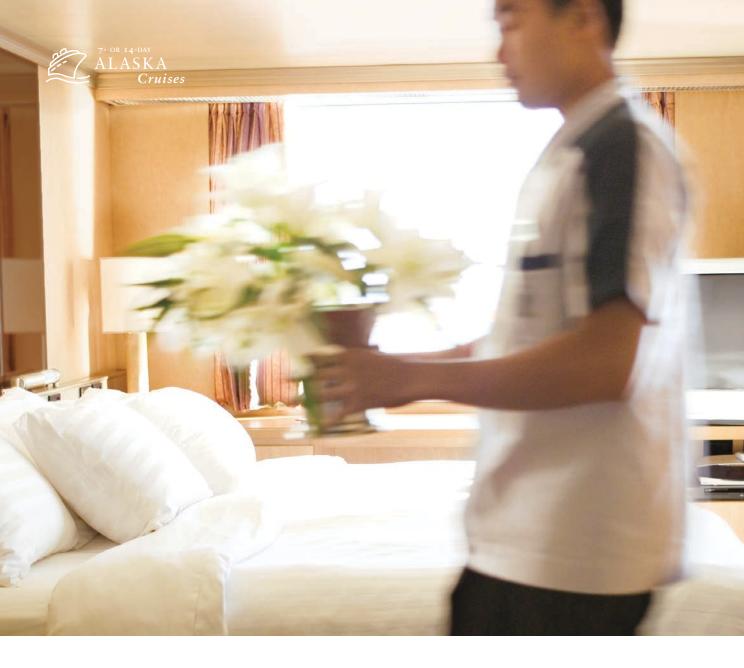
The next morning, the Lido is bustling with breakfast activity as Tom, our teenager, arrives sleepy-eyed, his tray piled high with a bean burrito, an avocado and cheddar omelet, and fresh orange juice. Our table, next to the Lido's floor-to-ceiling glass windows, is the perfect perch from which to watch the buildings of downtown Juneau slide into view.













Juneau is a state capital with a glacier on top. No roads lead to the city, but when you arrive here by air or by sea, adventures are as bountiful as the days are long. We've opted for a flightseeing adventure by seaplane — the quintessential Alaskan experience — and soon all four of us have noses pressed to the windows of a de Havilland floatplane as it taxis down the waterfront and banks toward the Juneau Icefield. In a matter of minutes we are soaring over five massive glaciers, close enough to see deep into bottomless blue crevasses. The pilot narrates, pointing out waterfalls and snowcapped mountains. Our destination: Taku Glacier Lodge, a remote log lodge in the Tongass Forest, where a feast of wild Alaska king salmon, baked beans and fresh sourdough bread is being prepared. And as if that weren't amazing enough, the delicious aromas from the alderwood grill lure a wild black bear from the forest to clean up the scraps! Now that's a picture I can't wait to email to our friends.





"... avalanches of ice that, breaking from the front, rushed down into the seas with tremendous CRASHES

ROARS."

We arrive back on board too full for a five-course dinner in the main Dining Room, so instead we have a light bite in Canaletto, the ship's Italian restaurant, and the kids head off to the movies while Brian and I attend tonight's lavish production show.

A DAY AMONG GLACIERS

"Steaming slowly up the inlet, the bold, cliff-like front of the glacier grew in height as we approached it, and there was a sense of awe as the ship drew near enough for us to see the avalanches of ice that, breaking from the front, rushed down into the seas with tremendous crashes and roars." Eliza Scidmore wrote this observation upon arriving in Glacier Bay in 1883. I feel the same sense of wonder and excitement as our ship arrives.

Glaciers are the centerpiece of every Alaska cruise, whether it's the twin Sawyer Glaciers at the end of the gorgeous fjord that is Tracy Arm or the Margerie and Grand Pacific glaciers in Glacier Bay National Park. As these Ice Age giants grind their way down from high peaks, they meet salt water and calve with a sound the native Tlingits call "white thunder." Imagine watching two tons of







ice drop to the sea with a force that rocks seals floating on the icebergs below. The day is too thrilling to go inside! We call room service for lunch delivered to our verandah.

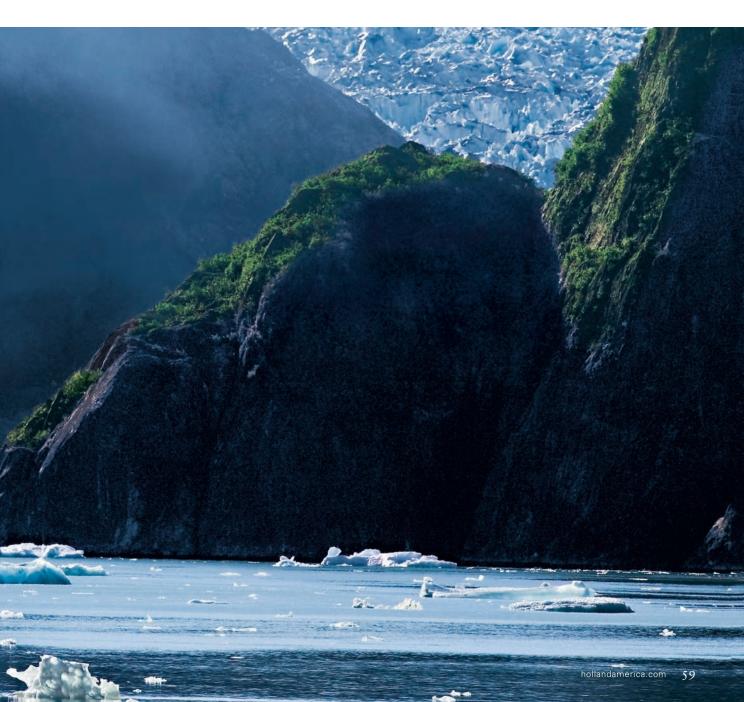
Gliding back down the inlet in the afternoon, we head off for activities that appeal to our separate interests. Cory meets his Club HAL® tribe for an ice cream sundae party, and Tom heads up on deck to play basketball with friends he's met at the teens-only lounge. Brian and I decide on a workout in the Fitness Center then a soak in the steam room of the adjacent Spa.

What's for dinner? Halibut with corn risotto pudding, grilled venison with wild mushrooms or Alaskan king crab legs, among other entrées. We toast the day's extraordinary glacier experience with a wonderful bottle of Northwest Chardonnay.

A WEEK LIKE NO OTHER

I wake early on our final day at sea and enjoy the play of sunlight on the stateroom ceiling. It's such a peaceful place: fluffy soft duvets on the beds, chilled juices and champagne in the mini-bar, and views of the coastline gliding by the verandah.

This week we've explored the towns of fishermen and Russian immigrants. Learned stories the native Tlingits have carved into wood. And this morning, the 10:00AM cooking class looks tempting. Brian's off to learn how to stitch photos together into one panoramic view. But for me, there's no better way to spend this last day than walking the wraparound teak deck with my eyes and ears wide open. It's an amazing place, this Great Land, and I don't want to miss a thing.

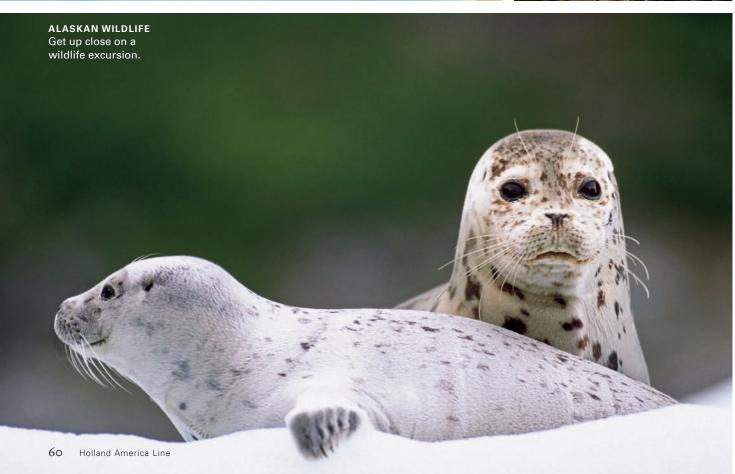




Thundering glaciers,

SOARING EAGLES,
breaching whales &
rustic towns on
pristine waterways.













ALASKAN EXPLORER Roundtrip Seattle

hollandamerica.com/AlaskanExplorer

7 DAYS VIA GLACIER BAY

1	2	3	4	5	6	7	8
Seattle	At Sea	Juneau	Glacier Bay	Sitka	Ketchikan	Victoria	Disembark Seattle

7 DAYS VIA TRACY ARM

1	2	3	4	5	6	/	8
							Disembark
Seattle	At Sea	Tracy Arm	Juneau	Sitka	Ketchikan	Victoria	Seattle

14 DAYS VIA TRACY ARM AND HUBBARD GLACIER

1	2	3	4	5	6	7	8
Seattle	Vancouver Island	Ketchikan	Tracy Arm	Juneau	Icy Strait Point	At Sea	Anchorage
	9	10	11	12	13	14	15
	Homer	Kodiak	Hubbard Glacier	Sitka	At Sea	Victoria	Disembark Seattle

INSIDE PASSAGE Roundtrip Vancouver

hollandamerica.com/InsidePassage

7 DAYS VIA GLACIER BAY

1	2	3	4	5	6	7	8
Vancouver	Inside Passage	Juneau	Skagway	Glacier Bay	Ketchikan	Inside Passage	Disembark Vancouver

7 DAYS VIA TRACY ARM

1	2	3	4	5	6	7	8
Vancouver	Inside Passage	Juneau	Skagway	Tracy Arm	Ketchikan	Inside Passage	Disembark Vancouver

GLACIER DISCOVERY *Vancouver to Seward (and reverse)*

holl and america.com/GlacierDiscovery

7 DAYS NORTHBOUND VIA GLACIER BAY

1	2	3	4	5	6	/	8	
2								
200	Inside						Disembark	
Vancouver	Passage	Ketchikan	Juneau	Skagway	Glacier Bay	At Sea	Seward	

7 DAYS SOUTHBOUND VIA GLACIER BAY

1	2	3	4	5	ь	/	8
2							
22							
			Haines			Inside	Disembark
Seward	At Sea	Glacier Bay	(Skagway)	Juneau	Ketchikan	Passage	Vancouver
			. 5 . //				





7- OR 14-DAY ALASKAN EXPLORER

Roundtrip Seattle

Experience forests, fjords and ice-blue glaciers plus must-see towns on the Inside Passage. In two weeks, venture all the way to Homer and Kodiak Island.

7-DAY CRUISES

- Port calls in Juneau; Sitka; Ketchikan; and Victoria, B.C.
- Scenic cruising Glacier Bay (ms Westerdam) or Tracy Arm (ms Amsterdam)

14-DAY CRUISES

- Port calls in Ketchikan; Juneau; Icy Strait Point; Anchorage; Homer; Kodiak; Sitka; and Victoria, B.C.
- Scenic cruising Vancouver Island
- Hubbard Glacier in Yakutat Bay and twin Sawyer Glaciers in Tracy Arm



7-DAY VIA GLACIER BAY OR TRACY ARM

ms Westerdam ◆
Saturday Departures
May 3, 10, 17, 24, 31;
Jun 7, 14, 21, 28; Jul 5,
12, 19, 26; Aug 2, 9, 16,
23, 30; Sep 6, 13, 20

ms Amsterdam◆ Sunday Departures Jun 1, 8, 15; Jul 6, 13, 20; Aug 10, 17; Sep 7, 14

FROM
us\$1,599
1,999
2,799
N/A
3,399
5,199

The company reserves the right to reinstate the fuel supplement for all guests at up to \$9 per person per day if the NYMEX oil exceeds \$70 per barrel. Government Fees & Taxes of up to \$279.60 per guest are additional and subject to change. Certain restrictions apply; see pages 86–87 for details. Fares shown are based on the ms Westerdam May 3 departure.

- ms Westerdam sailings cruise Glacier Bay National Park.
- ms Amsterdam sailings cruise Tracy Arm.



14-DAY VIA TRACY ARM & HUBBARD GLACIER ms Amsterdam

Sunday Departures

May 18; Jun 22; Jul 27; Aug 24

FARES	FROM
Interior Stateroom	us\$3,999
Ocean-view Stateroom	4,399
Vista Suite	8,599
Neptune Suite	11,999

The company reserves the right to reinstate the fuel supplement for all guests at up to \$9 per person per day if the NYMEX oil exceeds \$70 per barrel. Government Fees & Taxes of up to \$279.60 per guest are additional and subject to change. Certain restrictions apply; see pages 86–87 for details. Fares shown are based on the May 18 departure.

7-DAY INSIDE PASSAGE

Roundtrip Vancouver

Catch your breath as ice-blue glaciers thunder and crash. Savor a salmon bake, take a wildlife cruise, try dogsledding and enjoy totem-pole gazing.

- Port calls in Juneau, Skagway and Ketchikan
- Scenic cruising Glacier Bay National Park or Tracy Arm fjord



VIA GLACIER BAY

ms Volendam Wednesday Departures Apr 30; May 7, 14, 21, 28; Jun 4, 11, 18, 25; Jul 2, 9, 16, 23, 30; Aug 6, 13, 20, 27; Sep 3, 10, 17 ms Zuiderdam Saturday Departures May 10, 17, 24, 31; Jun 7, 14, 21, 28; Jul 5, 12, 19, 26; Aug 2, 9, 16, 23, 30; Sep 6, 13, 20

FARES	FROM
Interior Stateroom	us\$1,499
Ocean-view Stateroom	1,799
Verandah Stateroom	N/A
Vista Suite	3,399
Signature Suite	N/A
Neptune Suite	4,999

The company reserves the right to reinstate the fuel supplement for all guests at up to \$9 per person per day if the NYMEX oil exceeds \$70 per barrel. Government Fees & Taxes of up to \$279.60 per guest are additional and subject to change. Certain restrictions apply; see pages 86–87 for details. Fares shown are based on the ms Volendam Apr 30 departure.



VIA TRACY ARM

ms Zaandam Friday Departures May 2, 9, 16, 23, 30; Jun 6, 13, 20, 27; Jul 4, 11, 18, 25; Aug 1, 8, 15, 22, 29; Sep 5, 12

ms Oosterdam◆ Sunday Departures Sep 14, 21

ms Statendam Sunday Departure Sep 21

FARES	FROM
Interior Stateroom	us\$1,599
Ocean-view Stateroom	1,899
Verandah Stateroom	N/A
Vista Suite	3,499
Signature Suite	N/A
Neptune Suite	4,999

The company reserves the right to reinstate the fuel supplement for all guests at up to \$9 per person per day if the NYMEX oil exceeds \$70 per barrel. Government Fees & Taxes of up to \$279.60 per guest are additional and subject to change. Certain restrictions apply; see pages 86–87 for details. Fares shown are based on the ms Zaandam May 2 departure.

 ms Oosterdam sailings cruise Glacier Bay National Park in lieu of Tracy Arm.

7-DAY GLACIER DISCOVERY

Vancouver to Seward (and reverse)

Glaciers calve, whales leap, and sea lions lumber onto bobbing ice floes. Wonder continues in one port after another along the roughhewn coastline.

- Port calls in Ketchikan, Juneau and Skagway/Haines
- Scenic cruising Glacier Bay National Park
- Add a Cruisetrain transfer between Seward and Anchorage (see page 64)



NORTHBOUND VIA GLACIER BAY

ms Oosterdam Sunday Departures May 11, 25; Jun 8, 22; Jul 6, 20; Aug 3, 17, 31 ms Statendam Sunday Departures May 18; Jun 1, 15, 29; Jul 13, 27; Aug 10, 24; Sep 7

FARES	FROM
Interior Stateroom	us\$1,599
Ocean-view Stateroom	1,999
Verandah Stateroom	2,999
Vista Suite	N/A
Signature Suite	3,999
Neptune Suite	5,999

The company reserves the right to reinstate the fuel supplement for all guests at up to \$9 per person per day if the NYMEX oil exceeds \$70 per barrel. Government Fees & Taxes of up to \$279.60 per guest are additional and subject to change. Certain restrictions apply; see pages 86–87 for details. Fares shown are based on the ms Oosterdam May 11 departure.



SOUTHBOUND VIA GLACIER BAY

ms Oosterdam Sunday Departures May 18; Jun 1, 15, 29; Jul 13, 27; Aug 10, 24; Sep 7 ms Statendam Sunday Departures May 25; Jun 8, 22; Jul 6, 20; Aug 3, 17, 31; Sep 14

FARES	FROM
Interior Stateroom	us\$1,799
Ocean-view Stateroom	2,199
Verandah Stateroom	2,999
Vista Suite	N/A
Signature Suite	4,199
Neptune Suite	6,199

The company reserves the right to reinstate the fuel supplement for all guests at up to \$9 per person per day if the NYMEX oil exceeds \$70 per barrel. Government Fees & Taxes of up to \$279.60 per guest are additional and subject to change. Certain restrictions apply; see pages 86–87 for details. Fares shown are based on the ms Oosterdam May 18 departure.



VACATION packages

From the wildly majestic Kenai Peninsula to the remote expanses across the Arctic Circle, extend your vacation on these expertly planned tours.



Anchorage & Kenai Fjords Sampler

Transfer upgrade or 1-night package Marvel at an ice-blue tidewater glacier, towering cliffs and serene waters frequented by whales, sea lions and otters on this six-hour dayboat cruise (lunch included) of Resurrection Bay and Kenai Fjords. Available on day of sailing only.

ADD TO YOUR CRUISE OR LAND+SEA JOURNEY FARE

Land+Sea Journey Guests (Transfer Upgrade) us\$165 Available for Land+Sea Journeys Y1, D1, D5 & D7

Motorcoach substituted for cruisetrain transportation between Anchorage and Seward.

With Anchorage Overnight
Cruise-only Guests us\$419

Seward Highway Sightseeing to/from Seward

Transfer or 1-night package
Enjoy a scenic transfer between
Anchorage and your ship in Seward.
Board your deluxe motorcoach and
soak up the views of the Chugach
Mountains and Turnagain Arm.

ADD TO YOUR CRUISE FARE	
Cruise-only Guests	us \$75
With Anchorage Overnight Cruise-only Guests	us \$259

Denali Sampler Cruise Extension

2-night package

DAY 1: Motorcoach from Seward to Denali. Overnight Denali.

DAY 2: Board the luxurious McKinley Explorer® to Anchorage. Overnight Anchorage.

DAY 3: Tour ends.

ADD TO YOUR CRUISE FARE	
Cruise-only Guests	us \$699
Available as a pre- or post-cruise option.	

Anchorage & Portage Glacier Sampler

Transfer upgrade or 1-night package
A narrated mv Ptarmigan cruise of
Portage Glacier and Seward Highway
sightseeing with an overnight in
Anchorage for a visit to the Alaska
Wildlife Conservation Center.

ADD TO YOUR CRUISE OR LAND+SEA JOURNEY FARE

Land+Sea Journey Guests (Transfer Upgrade) us\$39 Available for Land+Sea Journeys Y1, D1, D5 & D7

Motorcoach substituted for cruisetrain transportation between Anchorage and Seward.

With Anchorage Overnight
Cruise-only Guests us\$339
Land+Sea Journey Guests \$239

Available for Land+Sea Journeys D2, D6, Y2, Y3, Y4 & Y5.

Cruisetrain to/from Seward

Transfer or 1-night package
Wind along the water and through
stunning mountains and forests on
the Alaska Railroad's Coastal Classic
route. It's an unforgettable adventure
connecting Anchorage with Seward
and your cruise. Post-cruise guests
on afternoon flights will board the
Cruisetrain in Seward at 7:00am
and arrive in Anchorage at 11:30am.
Pre-cruise guests must arrive in
Anchorage by 10:30am on day
of cruise.

ADD TO YOUR CRUISE FARE	
Cruise-only Guests	us\$122
With Anchorage Overnight Cruise-only Guests	us\$299



FAIRBANKS & THE ARCTIC

Arctic Circle Overnight Expedition

2-night package

DAY 1: Dalton Highway sightseeing across the Arctic Circle to Coldfoot for the night.

DAY 2: A day of flightseeing, tundra walks, trading post explorations and river rafting. Fairbanks overnight.

DAY 3: Tour ends.

ADD TO YOUR LAND+SEA JOURNEY FARE

With Coldfoot & Fairbanks Overnights
Land+Sea Journey Guests

Available as a pre- or post-journey option for Land+Sea

Journeys D1, D3, D4, D5 & D7

Anaktuvuk Pass Adventure

1-night package

Fly into Gates of the Arctic National Park at Anaktuvuk Pass to join your Eskimo guide for a tour of this remote Eskimo village. Overnight in Fairbanks.

ADD TO YOUR LAND+SEA JOURNEY FARE

With Fairbanks Overnight
Land+Sea Journey Guests

Available as a pre- or post-journey option for Land+Sea
Journeys D1, D3, D4, D5 & D7

Fairbanks Riverboat *Discovery* & Gold Dredge Sampler

1-night package

Enjoy a cruise into the backcountry on a classic sternwheeler; tour Gold Dredge 8, pan for gold! Overnight Fairbanks.

ADD TO YOUR LAND+SEA JOURNEY FARE

With Fairbanks Overnight
Land+Sea Journey Guests us\$289
Land+Sea Journey Guests – Gold Dredge only us\$229

Available as a pre- or post-journey option for Land+Sea
Journeys D1, D4, D5 & D7



SEATTLE & VANCOUVER

Rocky Mountaineer-Whistler by Rail

3-night package

DAY 1: Overnight Vancouver.

DAY 2: Sightsee aboard the Rocky Mountaineer Rail to Whistler.

Overnight at The Fairmont Chateau Whistler.

DAY 3: Travel aboard the Rocky Mountaineer Rail to Vancouver. Overnight Vancouver.

DAY 4: Tour ends with a transfer to cruise terminal or airport.

ADD TO YOUR CRUISE OR LAND+SEA JOURNEY FARE

Land+Sea Journey and Cruise-only Guests us\$719

Available as a pre- or post-cruise or journey option.

Vancouver with Victoria Day Trip

2-night package

DAY 1: Overnight Vancouver.

DAY 2: Ferry to Vancouver Island, visit the Butchart Gardens and Victoria. Overnight Vancouver.

DAY 3: Tour ends with a transfer to cruise terminal or airport.

ADD TO YOUR CRUISE OR LAND+SEA JOURNEY FARE

Land+Sea Journey and Cruise-only Guests us\$429

Available as a pre- or post-cruise or journey option.

Canadian Rockies & Okanagan Experience

5-night package

DAY 1: Overnight Calgary.

DAY 2: Sightsee into the Canadian Rockies. Overnight Banff.

DAY 3: Tour along the Icefields Parkway to the Columbia Icefield in Jasper National Park. Overnight Banff.

DAY 4: Explore Lake Louise before arriving Kelowna. Overnight Kelowna.

DAY 5: Travel through mountain country to Vancouver. Overnight Vancouver.

DAY 6: Tour ends with a transfer to cruise terminal.

ADD TO YOUR CRUISE OR LAND+SEA JOURNEY FARE

Land+Sea Journey and Cruise-only Guests us\$1,999

Available as a pre- or post-cruise or journey option.

Seattle Airport/Vancouver Pier

Transfer

Take an express motorcoach service between the Seattle airport and the Vancouver pier. Available on day of sailing only.

ADD TO YOUR CRUISE OR LAND+SEA JOURNEY FARE

Land+Sea Journey and Cruise-only Guests us\$65
With Seattle Deluxe Airport Overnight 165



ADD TO YOUR LAND+SEA JOURNEY FARE

With Seattle Overnight Land+Sea Journey Guests

from us\$449

LEAVE THE DETAILS TO US.

Add a Seattle overnight on Land+Sea Journeys between Vancouver and Fairbanks or Anchorage. Includes air between Seattle and Alaska; airport and hotel transfers; and motorcoach service between Seattle and Vancouver.

HOTEL packages

Whisk from ship to hotel with one confirmation to track, luggage handling and gratuities included and service on par with our celebrated five-star elegance.

Seattle, Washington

Deluxe hotel

THE FAIRMONT OLYMPIC HOTEL A premier luxury hotel, The Fairmont Olympic boasts impeccable service and splendid Italian Renaissance architecture.

Downtown hotel

SHERATON SEATTLE HOTEL

Nestled in the city's vibrant core, gateway to all the sights, sounds and experiences of the Northwest.

Airport hotel

HILTON SEATTLE AIRPORT Not a typical Seattle airport hotel, this expansive full-service hotel boasts state-of-the-art amenities.

Vancouver, British Columbia

Deluxe downtown hotels

PAN PACIFIC VANCOUVER HOTEL

A luxury downtown waterfront Vancouver hotel property on the pier, the Pan Pacific Vancouver features 503 well-appointed rooms and suites.

THE FAIRMONT WATERFRONT Stunning harbor, Stanley Park and North Shore mountain views and a central downtown Vancouver location across from the pier make The Fairmont Waterfront hotel the perfect fit.

Anchorage, Alaska

Various hotels

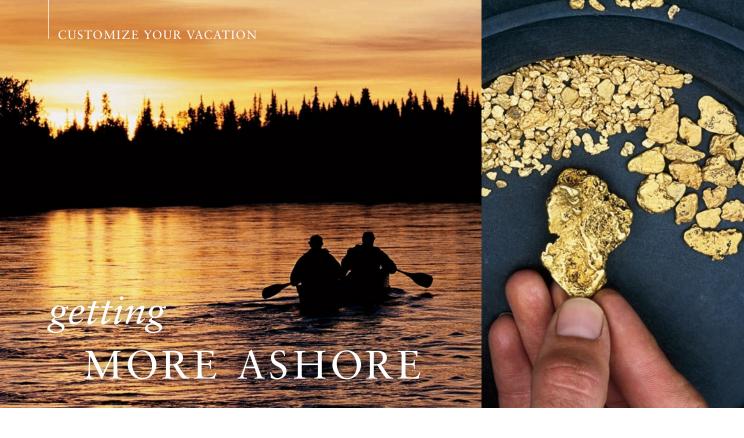
Fairbanks, Alaska

Various hotels

Package inclusions:

Fares are per person and include applicable room taxes, bellman gratuities and airport/hotel/ship transfers where applicable. Overnight package fares are based on double occupancy. Holland America Line may substitute hotels of equal standard where necessary. Not all hotels can accommodate triples and quads, and when available may consist of two double beds and may not be suitable for three adults. Special requests such as smoking, king or double beds, etc. are at the discretion of the hotel and cannot be guaranteed. Guests are responsible for incidentals and meals unless noted otherwise.

For more information visit hollandamerica.com/CustomizeAlaska.



Why book shore excursions through Holland America Line? The answer in a word: ease. We've researched the region for the best sights, activities and local tour operators to provide you with uncompromising value and service while in port.

- Choose from hundreds of exciting award-winning excursions, all of which are listed on our website at hollandamerica.com
- Receive expert advice on board or on your Land+Sea Journey from our excursion staff
- Maximize your time ashore with local tour guides who can take you straight to the highlights you want to see, avoiding wait times — or time lost navigating unfamiliar
- Count on us to partner with reputable, licensed and insured tour operators
- Experience multiple tours thanks to tour departure times precisely timed and coordinated with the ship and journey itineraries
- Unlike other tour options, you don't have to worry about transportation; we'll make all the arrangements to get you back to your ship on time

THE COLLECTIONS OF HOLLAND AMERICA LINE

A subset of our regular shore offerings, each with its own unique focus. WORLD

WONDERS

LEARN MORE ONLINE For more details visit visit hollandamerica.com or call 1-888-425-9376.

COLLECTION Designed to wow our most discerning quests, these tours offer privileged access and in-depth perspective.

MEDALLION

COLLECTION For our repeat guests, we have sought out hidden gems that lie beyond a region's more well-known attractions.

ENCORE

COLLECTION Natural, architectural and technical wonders: What these tours have in common is the ability to awe.

COLLECTION Helps guests customize their time ashore by reserving a private car and English-speaking driver/guide.

SIGNATURE

PURPOSESM COLLECTION Assist in scientific research or restore a fragile habitat — your footprint will be light and your soul enriched.

CRUISE WITH



Enhance your onboard experience—or delight someone special—by purchasing one of our Signature Service packages.

Cellarmaster Package

Our Cellarmaster Package is designed to enhance your five-star dining experience, offering you the opportunity to discover a wide variety of wines that are new, interesting, different and fun. The package includes the following for cruises up to 10 days (cruises of 11–14 days are enhanced, as indicated):

- Invitation to onboard winetastings, one premium with the Cellarmaster
- Dinner at the Pinnacle Grill (two evenings for cruises of 11–14 days)
- Five complimentary bottles of wine
- A Holland America Line commemorative bottle of wine
- Wine-related commemorative gifts

Well-Being Package

Prepare for wonderful pampering as you enjoy a select combination of rejuvenating spa treatments from the Greenhouse Spa & Salon, along with other healthful amenities:

- Fitness class
- Complimentary spa treatment
- Fresh fruit delivered to your stateroom daily
- Monogrammed bathrobe
- Unlimited access to our Hydro Pool
 & Thermal Suite

Suite Elite Package

For guests, we offer the ultimate amenity package, entitling you to even more privileges on board:

- Wine, truffles and flowers
- Dinner for two at the Pinnacle Grill
- Premium winetasting
- Unlimited access to our Hydro Pool*
 & Thermal Suite
- Beverage card
- 100-minute Internet card (150 minutes for our 14-day Alaskan Explorer Cruise)

Suite Amenities Package

Why not treat yourself to suite-like amenities such as these?

- Wine and flowers
- Monogrammed bathrobes for two
- Complimentary laundry and pressing
- Special disembarkation privileges
- Dinner for two at the Pinnacle Grill
- Daily High Tea or Cold Canapés
- Beverage card
- The Hydro Pool is available on select ships.



ADD TO YOUR ONBOARD ENJOYMENT

For details and to place an order, visit <u>hollandamerica.com</u> or call 1-800-541-1576.



Flight Ease offers you convenience, competitive pricing and the peace of mind of 24-hour assistance while traveling to and from your Alaska Cruise or Land+Sea Journey. Now available from 330 days to up to 4 days prior to departure.

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Provides current, competitive rates from multiple carriers in a side-by-side comparison.

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Saves search time by providing only those flights that arrive and depart in time for your journey.

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Your flights are confirmed immediately, at the time of air booking.

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In case of airline delay or cancellation, we'll take care of any flight changes, if necessary, to join the voyage at the next available port of call.

24-HOUR ASSISTANCE

Holland America Line is there to support you with 24-hour flight assistance.



Based on your travel needs, Flight Ease offers two booking options.

1 FLEXIBLE FARES

For those who want greater flexibility.

Pay at final cruise payment: No need to pay at time of air booking.

Flexible conditions: When booking our Flexible Fares there is no fee for making changes prior to the cruise final payment due date. After the cruise final payment due date, fees up to the full cost of the ticket apply.

RESTRICTED FARES

For those sure of their plans; generally lower rates.

Pay at time of air booking: Full payment for air reservation is due at time of air booking.

Change/Cancellation fees apply: Changes to air reservations will result in cancellation of air booking and cancellation fees up to the full cost of the ticket. Air prices are non-refundable (no money back). (See Terms and Conditions)

Experts are available 24/7 to smooth out any flight delays en route.



TERMS AND CONDITIONS

Government-issued Identification

For security reasons, first and last names on an air booking must match the government-issued identification used for boarding. For guests with Holland America Line's Flight Ease plan, spelling corrections or name changes may result in a higher air rate, loss of space and/or change fees. Visit www.tsa.gov for more details.

Special Requests

Please contact each airline directly to request meals, oxygen, wheelchair or other airport assistance. Guests traveling with other guests who originate from different cities or who request Flight Ease at different times may not receive routings on the same flights.

Air Schedule Changes

Due to potential last-minute schedule changes, we recommend contacting your airlines directly to reconfirm your flights prior to travel. If schedule changes occur after tickets are issued, Holland America Line may adjust your itinerary or air carriers accordingly.

Air Rates/Air Taxes/Fees

Air rates will be quoted at the time of booking. Air rates are for e-tickets, per person and include all flight taxes and fees. Other charges may be directly assessed by airlines or airports and are the responsibility of the passenger. Once you have booked your flight, please check the airline's website or contact it directly for information regarding baggage fees and other charges. We assume no responsibility for loss, damage or delay while baggage is in the custody of airlines.

Liability and Relation with Airlines

As the air rates we use are based on capacity-controlled, promotional and group fares, we may limit or close sales without prior notice at any time. If, due to any cause beyond our control, the air travel is unavailable or otherwise fails to materialize, our liability will be limited to refunding the air price paid to us. We assume no liability for any acts or omissions of any airline, including, without limitation, those involving cancellation of flights, schedule changes, re-routings, damage to or delay or loss of baggage, flight delays, equipment failures, accidents, pilot or other staff shortages, overbooking or computer errors. The liabilities and obligations of an

airline to you, and your rights against an airline, are subject to any and all terms and conditions of the airline's ticket and tariffs.

Air Changes/Refunds

Prices and availability are not guaranteed until the cruise and air booking are paid in full. Cancelling your cruise/Land+Sea booking for any reason will cancel any air bookings associated with the cruise/Land+Sea booking, and fees will be applied if applicable.

Flexible Fares: No fees will be charged for changes and cancellations made prior to the cruise final payment due date. Changes to the booking after the cruise final payment due date may require cancellation and rebooking of flights. The original schedule and airfare may no longer be available, and a new reservation may need to be created at the current available price. If the current available price exceeds the original airfare, the guest must pay the additional charge. Cancellations after the cruise final payment due date will incur a fee, up to the full cost of the ticket, per ticket. Tickets are nontransferable. In some instances, name changes will not be permitted and will require cancellation and rebooking of flights. Prices are subject to increase prior to the time you make full payment for your air-inclusive cruise or Land+Sea Journey. Prices are not subject to increase after you make full payment, except for charges resulting from increases in governmentimposed taxes or fees.

Restricted Fares: Full payment for air reservation is required at the time of air booking. Tickets are nonrefundable. Any changes will result in the cancellation of the air booking. Cancellation of Restricted Air will incur cancellation fees of the full cost of the ticket. The airline may generate a Future Air Credit (FAC) memo in an amount the airline determines. FACs are notations in the booking that show the guest has an outstanding credit with the airline which can be applied to a future Holland America Line air booking with the same airline or redeemed directly with the airline, typically within 365 days. FACs are non-transferable and non-refundable. Tickets are nontransferable and name changes are not allowed. FACs only apply to U.S. resident bookings.

Overnight Hotel Accommodations

It may be necessary to overnight guests en route to or from their cruise due to airline schedules and/or availability. If necessary, the cost of hotel accommodations is not included in the air price. Hotels will be selected by Holland America Line and may not be at the port of (dis)embarkation. Guests are responsible for hotel accommodations, meals and items of a personal nature.

For some packages, Flight Ease guests may incur an additional air cost due to a stopover.

Transfers

Transfers may be purchased from the port city airport to the ship and from the ship to the port city airport on day of embarkation and disembarkation only; and between airport to hotel and hotel to airport in Anchorage and Fairbanks. Transfers are available to Flight Ease guests and to guests who have independent flight plans.

Guests with independent flight arrangements who wish to purchase transfer must advise Holland America Line of their flight information at least 14 days prior to departure via fax to 1-800-628-4855. Unused transfers are not refundable.

Transfers are available between Seward and Anchorage connecting to and from Holland America ships. This three-hour scenic excursion is Us\$75 per person by motorcoach and Us\$122 per person by Alaska Cruisetrain. See page 64 for more information.

Express motorcoach transfers are available between the Seattle airport and Vancouver pier connecting to and from Holland America ships for us\$65 per person. This service may also be substituted for air.

Cruise-only Guests

We recommend that you schedule a minimum of 3–5 hours both at the beginning and end of your cruise to allow for transfers, customs clearance and airport security checks.

Note: If you purchase air transportation independently from Holland America Line, you will be responsible for any and all expenses incurred when joining the vessel in progress.





Holland America's Cancellation Protection Plans (CPP) are designed to protect your vacation investment from loss. Be it illness, unforeseen work events—anything—CPP is a product that enables you to cancel your vacation plans before you leave for any reason and receive a refund.

OUR STANDARD AND PLATINUM CANCELLATION PLANS AT A GLANCE

Unforeseen events do happen. When you book your next cruise, be sure to ask about our Cancellation Protection Plans to protect your cruise investment.

CPP STANDARD

Provided by Holland America Line

Our Standard Cancellation Protection Plan (CPP Standard) will allow you, for any reason, to provide written cancellation up to 24 hours prior to the start of your scheduled travel (sea, land and/or air) arrangements made by Holland America Line and receive a refund equal to 80% of the eligible amounts paid. CPP Standard is available to all guests, regardless of residency.

In addition, Holland America Line (HAL) assumes an additional us\$500 liability for lost, damaged or delayed baggage for guests who purchase CPP Standard; still subject, however, to the limitations in our baggage policies. For example, we do not cover losses while baggage is in the custody of airlines. The baggage policies of HAL are explained in detail on page 87 in this brochure.

Please note: The CPP Standard Plan is not insurance and is administered by Holland America Line; it provides no rights other than those explained above. For example, it does not protect double-triple-quad occupancy rates should one or more members of your party cancel, nor does it cover expenses or unused services due to trip interruption.



CPP PLATINUM

Our Platinum Cancellation Protection Plan (CPP Platinum) enables you to supplement the benefits provided under the CPP Standard Plan with higher cancellation reimbursement and extends the eligible cancellation period up until the start of your scheduled travel (sea, land and/or air) arrangements made by Holland America Line. CPP Platinum also provides insurance coverage for trip delays and interruptions, medical expenses and much more. In addition, CPP Platinum includes 24-hour worldwide emergency assistance services. CPP Platinum is comprised of the following:

SECTION I – CANCEL FOR ANY REASON WAIVER Provided by Holland America Line

You may cancel for any reason prior to the start of your scheduled travel (sea, land and/or air) arrangements made by Holland America Line and receive reimbursement equal to 90% of the eligible amounts paid to Holland America Line. Note: CPP Platinum does not protect double-triple-quad occupancy rates should one or more members of your party cancel prior to departure.

SECTION II - TRAVEL INSURANCE PROGRAM

Underwritten by Stonebridge Casualty Insurance Company
Trip Interruption: Enables you to cancel or interrupt your cruise vacation for illness, injury or death to you, an immediate family member or a traveling companion, as well as certain other non-medical reasons affecting you or your traveling companion, and receive up to 150% of your cruise vacation cost.

Trip Delay: If you miss the departure of your cruise due to carrier-caused delays or other specified reasons, you will be reimbursed up to Us\$500 for additional accommodations, meals and "catch-up" transportation expenses.

Baggage Protection: If your baggage or personal property is lost or damaged, you will be reimbursed up to US\$1,000. If your bags are delayed or misdirected by a common carrier for more than 24 hours, you will be reimbursed up to US\$500 for the purchase of necessary personal effects.

Medical Expense Coverage: Should you become injured or sick during your vacation, you will be reimbursed up to US\$10,000 for medical expenses.

Emergency Evacuation/Repatriation: In the event that serious illness or injury requires air or ground transportation to a specialized facility or to return home, you will be provided up to Us\$50,000 in covered medical services and supplies (coordinated by our 24-hour assistance provider) to help ensure your safe transport. Repatriation coverage provides for shipment of remains in the event of death during the cruise vacation.

The Travel Insurance Program is underwritten by Stonebridge Casualty Insurance Company, a Transamerica company, Columbus, Ohio; NAIC #10952 (all states except as otherwise noted) under Policy/Certificate Form series TAHC5000. In CA, HI, NE, NH, PA, TN and TX Policy/Certificate Form series TAHC5100 and TAHC5200. In IL, IN, KS, LA, OH, OR, VT, WA and WY Policy Form #s TAHC5100IPS and TAHC5200IPS. Certain coverages are under series TAHC6000 and TAHC7000.

SECTION III – WORLDWIDE EMERGENCY ASSISTANCE SERVICES Provided by On Call International

Provides 24-hour assistance services including pre-cruise health, safety and weather information; assistance with travel changes; lost luggage assistance; emergency cash transfer assistance; emergency medical and dental assistance; lost travel document assistance; and emergency medical payment assistance.



to choose a Holland America Line Cancellation Protection Plan

1 YOU CAN CANCEL BEFORE DEPARTURE FOR ANY REASON

Even if it's up to 24 hours before departure under our Standard Plan or right up to departure with our Platinum Plan. For any reason whatsoever, your reservation may be cancelled with ease.

2 YOU GET MONEY BACK

Only Holland America Line refunds 80–90% of eligible amounts paid, regardless of your reason for canceling, as long as you cancel more than 24 hours prior to departure (right up to departure with the Platinum Plan).

3 SAME PRICE FOR ALL AGES

We offer the same excellent protection for everyone, at the same cost.

4 NO PRE-EXISTING CONDITIONS

Our Standard and Platinum plans do not contain pre-existing condition exclusions.



Help with medical expenses if you become sick or injured.



FREQUENTLY ASKED QUESTIONS

If something comes up and I have to cancel, am I protected?

Absolutely. You can cancel for any reason whatsoever by providing written cancellation notice up to 24 hours prior to the cruise/cruisetour departure with CPP Standard (right up to departure with CPP Platinum). What's more, you'll get a refund. Other programs may not refund cancellation fees if the reason for cancellation is not a "covered" claim.

Are my airfare and pre- and postpackages covered as well?

Yes. If you purchased Holland America Line's Flight Ease Plan and/or our pre-/post-packages, you'll get 80% of your air and package cancellation fees refunded when canceling up to 24 hours prior to departure (90% with CPP Platinum when canceling right up to departure).

If an emergency occurs during our trip, will I be able to see a doctor who speaks English?

If you have chosen CPP Platinum, you'll have access to a 24-hour emergency assistance hotline whose staff will refer you to qualified local doctors who speak your language.

I have a history of back trouble. What if my back goes out on the trip and we have to cut it short?

There is no exclusion under the Platinum Plan for pre-existing conditions that cause a trip interruption. Compare that to other plans with long "wait" periods applying to pre-existing conditions.

Does the CPP Platinum cover me if I am injured on shore?

Absolutely! You'll be reimbursed up to us\$10,000 for covered emergency medical, surgical and dental care should you become sick or are accidentally injured while traveling.

FARE PAID (USD)				STANDARD PLAN	PLATINUM PLAN
\$	0	-	\$1,000	\$ 79	\$ 99
1,0	01	-	1,250	99	129
1,2	51	-	1,500	119	159
1,5	01	-	1,750	139	189
1,7	51	-	2,000	159	219
2,0	01	-	2,500	189	259
2,5	01	-	3,000	229	309
3,0	01	-	3,500	269	359
3,5	01	-	4,000	309	419
4,0	01	-	4,500	349	469
4,5	01	-	5,000	379	529
5,0	01	-	5,500	409	589
5,5	01	-	6,000	439	649
6,0	01	-	6,500	469	709
6,5	01	-	7,000	499	769
7,0	01	-	7,500	529	829
7,5	01	-	8,000	559	889
8,0	01	-	8,500	589	949
8,5	01	-	9,000*	619	1,009
For	eacl	n add	ditional \$50	0 30	60

*Above us\$9,000, the Standard Plan cost is an additional us\$30 and the Platinum Plan is an additional us\$60, for each us\$500 of fare or fraction of us\$500. Rates are per person based upon each guest's share of the total cruise fare (including Alaska Journey Supplement) paid. Rates are subject to change.

Fares and plan costs at left are in U.S. currency.

The Standard and Platinum Cancellation Protection plans are optional and are available for purchase prior to the date on which cancellation fees begin to accrue. See page 86 for further information about our Cancellation Policy. Payment for the plan is due at time of purchase and is non-refundable. CPP Standard is in effect for cancellations for any reason up to 24 hours prior to the start of your scheduled departure. CPP Standard is not insurance — this is an optional purchase offered by Holland America Line that may be added to your reservation to provide you with trip cancellation protection for up to 24 hours prior to the start of your scheduled departure.

CPP Platinum is in effect for cancellations for any reason up to the start of your scheduled travel. Other benefits and services provided in CPP Platinum are effective once you depart on your trip.

Note that the benefits and services provided in CPP Platinum are available only to guests who enroll in and pay the appropriate program cost to Holland America Line. Payment of the required cruise deposit does not automatically activate enrollment in CPP Platinum Protection. In order to activate enrollment, you must pay the appropriate program costs in addition to the required cruise deposit amount.

Note: This is only a brief description of the program. A summary of the terms, conditions and exclusions will be sent to you or your travel professional and may also be found on and printed from hollandamerica.com. If you have any questions regarding CPP Platinum Protection, please contact Berkely at 1-800-453-4047.

NOTICE TO NEW YORK RESIDENTS ONLY

The Holland America Cancel For Any Reason Waiver may be purchased separately from the Travel Insurance Program. Contact 1-877-538-3815 for details.

CPP Platinum Protection was designed and is administered by Aon Affinity Berkely Travel. Aon Affinity, is the brand name for the brokerage and program administration operations of Affinity Insurance Services, Inc.; (AR 244489); in CA, MN & OK, AIS Affinity Insurance Agency, Inc. (CA 0795465); in CA, Aon Affinity Insurance Services, Inc., (0G94493), Aon Direct Insurance Administrators and Berkely Insurance Agency and in NY and NH, AIS Affinity Insurance Agency. Affinity Insurance Services is acting as a Managing General Agent as that term is defined in section 626.015(14) of the Florida Insurance Code. As an MGA we are acting on behalf of our carrier partner.

This plan provides insurance coverage that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home and automobile policies. If you have any questions about your current coverage, call your insurer, insurance agent or broker.



"Once aboard, never forgotten." Our past guests are members of a distinguished travel group known as the Mariner Society®.

Step up to a world of benefits and privileges—rewards and gifts, exclusive invitations, onboard discounts, complimentary Champagne brunches—that you may earn as part of our Mariner Society Rewards Program.

Earn Cruise Day Credits for every day you cruise with us, as well as for onboard purchases. A suite bonus: Earn double Cruise Day Credits when you book a published fare for a spacious Suite or Pinnacle Suite.

Whether you've cruised with us fifty times or just once, we're honored to welcome you aboard again as a special and honored guest—a Mariner.

For more information about these exceptional rewards and to check your Mariner Society status, visit hollandamerica.com/MarinerSociety.





To help you enjoy an extraordinary vacation, here are the answers to a few questions we are most frequently asked. Many more are addressed in a Travelers' Handbook which will be included in your travel documents. Or click "Booked Guests" on our website.

How much time do I need to allow for embarking and disembarking?

For arrivals and departures in all ports of (dis)embarkation, it is recommended that those guests not purchasing Holland America's Flight Ease™ Plan allow adequate time for transfer between the airport and pier, customs inspections and airport security checks as noted below.

PORT CITY ARRIVAL DEPARTURE
Anchorage 5 hours 5 hours
Vancouver 3 hours 3 hours
Seattle 3 hours 3½ hours

How much luggage may I bring?

Holland America Line does not impose luggage limits. However, airlines and transfer vehicles have luggage allowance policies which may limit the amount and/or weight of luggage you may take with you, and may impose excess luggage charges.

How should I pack for Alaska?

Alaska is casual, but be prepared to dress for dinners (see your *Travelers' Handbook*). The best approach is to bring clothes that can be layered.

Sweaters, turtlenecks, blouses, sports shirts, windbreaker jackets, slacks/ jeans are fine for day wear. Sturdy, comfortable walking shoes are a must. So are a hat and gloves. And don't forget your swimsuit — our ships have covered pools, hot tubs and whirlpools!

What's included in the Land+Sea Journey price?

- All transportation as indicated
- Hotel accommodations (shared basis) and porterage
- Sightseeing as indicated
- Transfer of guests and luggage at all points during the tour (except at the Anchorage, Fairbanks, Vancouver and Seattle airports)
- Planning and tour operation charges

What's not included in the Land+Sea Journey price?

- Tips for Driver/Guides, Journey Hosts, hotel personnel and other persons rendering a purely personal service. Gratuities are recommended on a personal and voluntary basis.
- Air transportation, unless included in the itinerary or unless the optional Flight Ease plan has been purchased





- Meals, except while you are aboard cruise ships and where specifically noted
- Porterage and tips at the Vancouver and Seattle airports
- Transfers in Seattle or Vancouver, unless otherwise specified
- Optional sightseeing while in port or on tour, unless specifically noted

Hotels

The best available hotels are used throughout each tour. Holland America Line reserves the right to substitute hotels of similar category. Single rooms at a supplementary charge may be requested at most destinations. Triple rooms, when available, may contain either two beds and a rollaway or two double beds.

Land+Sea Journey Meal Plans

Guests may enjoy the convenience and value of pre-arranged Meal Plans sold in conjunction with select Journeys. Knowing in advance what's included with your trip and what many of the costs will be adds peace of mind, so you can relax and enjoy your

adventure. It's great to know that our Alaska experts have chosen the best places to stop for a bite and that all the details are handled for you.

What's included:

- Breakfast: entrée from menu (or buffet, if available), coffee or tea and gratuity
- Breakfast or lunch on the McKinley Explorer®: entrée, non-alcoholic beverage and gratuity
- Dinner: soup or salad, entrée, nonalcoholic beverage, dessert and gratuity

Denali Sightseeing

Weather at Denali National Park may, at times, restrict the length of sightseeing tours. In this event, a refund will be made for the unused portion of the tour.

During the early and late seasons, due to Denali National Park Service guidelines, the Tundra Wilderness Tour may be substituted with a 5- to 6-hour Teklanika Tour.

WIRELESS AT SEA

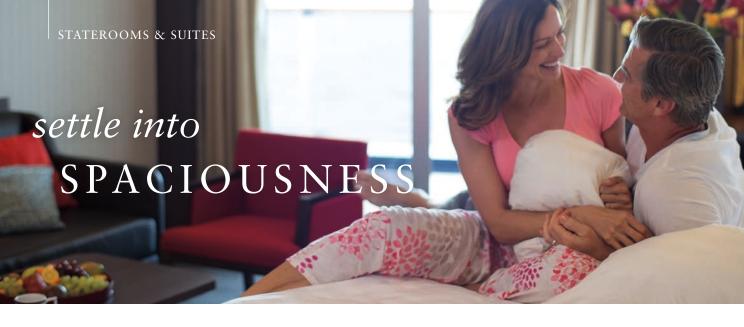
MOBILE PHONE SERVICE

Holland America Line lets you take advantage of your wireless devices while at sea. Using your own mobile phone and telephone number, you can make and receive calls to and from fellow travelers who are on the ship and friends and family who are far away on land. If you currently have the service through your home provider, you can also send and receive text messages.

Other available wireless services include use of mobile devices, such as your BlackBerry®, iPhone® and Android™ devices and tablets.

Using this advanced technology on board is easy and convenient.

Check with your service provider for details on your rate plan.



Elegantly appointed staterooms filled with all manner of sophisticated amenities beckon you to relax by the hour. Suites open onto private verandahs for glacier viewing or dining alfresco.

In every gracious stateroom

- Our signature Mariner's Dream[™] bed featuring a plush Euro-Top mattress and finely woven cotton linens
- Luxurious bathrobes for use during your voyage
- 100% Egyptian cotton towels
- Fragrant soaps, lotions, shampoo and other bath amenities from Elemis Aromapure
- Flat-panel TV and DVD player
- Complimentary DVD library

Upgrading to a suite

Reward yourself with extra room to spread out, your own verandah and a host of complimentary services. For guests choosing suite accommodations, a truly extraordinary level of luxurious living awaits.

Vista Suites (categories A-BC and BQ*) and Signature Suites (categories SS-SZ)

Include all the stateroom amenities (listed above), plus:

- Teak-lined private verandah
- Floor-to-ceiling glass doors, large sitting area and whirlpool bath (Signature Suites)
- A variety of firm, medium and soft pillows

- Premium duvet; oversized bath towels; and soft, cotton bathrobes and slippers
- No-host mini-bar for easy entertaining
- Personalized cruise stationery
- One-touch telephone concierge service
- Fresh flowers
- Umbrellas for your use on the cruise

Pinnacle Suites (category PS) and Neptune Suites (categories SA–SC) Include all the stateroom and Vista and Signature suite amenities, plus:

- Use of the exclusive Neptune Lounge and personal concierge service ■
- Complimentary laundry, pressing and dry cleaning throughout your cruise
- Complimentary Champagne served in the Neptune Lounge upon embarkation
- Complimentary bottled water provided in suite at embarkation
- Gorgeous corsages and boutonnieres for the first formal night
- Cold hors d'oeuvres served before dinner each evening on request
- Binoculars for your use on the cruise
- Cocktail party with ship's officers
- Priority boarding for tendered ports of call
- Special disembarkation service

- Priority dining and seating requests
- Exclusive daily breakfast service
- · High tea service in suite on request

The Neptune Lounge[♠]

For guests reserving a Pinnacle or Neptune Suite, the Neptune Lounge offers a private place to relax, socialize with other suite guests and enjoy the personalized services of a concierge. Coffee and fresh juices are available here each morning. Check your email (the Neptune Lounge is Wi-Fi enabled, with generous worktables), catch CNN on the large-screen TV, meet friends for bridge or have the concierge arrange dinner in the Pinnacle Grill. One-touch 24-hour Concierge Service is available when the Neptune Lounge is closed.

Spa Staterooms & Suites*

Serene rooms conveniently located near the Greenhouse Spa & Salon featuring yoga mats and an iPod® docking station.

Vista Suites

With extra room for living and entertaining and a teak-lined private verandah furnished with table and chairs.

- * ms Statendam only.
- ◆ Neptune Lounge and personal concierge is for the exclusive use of Pinnacle and Neptune suites guests only.

ms WESTERDAM ms OOSTERDAM ms ZUIDERDAM

Neptune Suite Approx. 500–712 sq. ft. with Verandah



Signature Suite Approx. 372–384 sq. ft. with Verandah



Verandah Stateroom Approx. 212–359 sq. ft. with Verandah



Large Ocean-view
Approx. 174–180 sq. ft.
Approx. 151–233 sq. ft.

ms STATENDAM ms AMSTERDAM ms ZAANDAM ms VOLENDAM

Neptune Suite Approx. 558–644 sq. ft. with Verandah



Vista Suite Approx. 283–379 sq. ft. with Verandah



ms Statendam only Vista Spa Suite (See sidebar for details.) Approx. 283 sq. ft. with Verandah



Large Ocean-view Large Interior
Approx. 140–319 sq. ft. Approx. 141–293 sq. ft.



NOTE: Room measurements are approximate, and some rooms in the same category may vary in size and/or have different furniture placement and furnishings from that pictured.

LOWER PROMENADE DECK

PROMENADE DECK

UPPER PROMENADE DECK

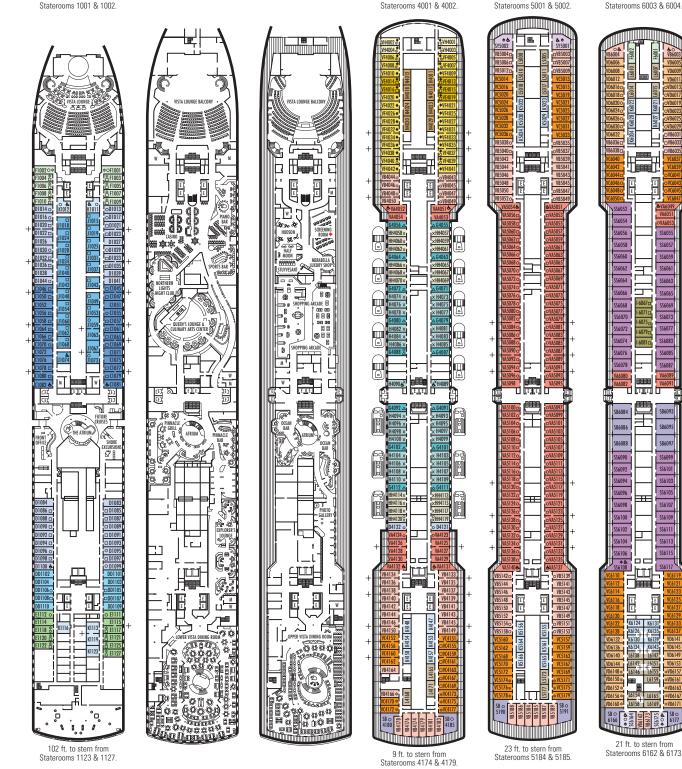
Staterooms 4001-4185 102 ft. from bow to Staterooms 4001 & 4002

VERANDAH DECK

Staterooms 5001-5191 102 ft. from bow to Staterooms 5001 & 5002.

UPPER VERANDAH DECK

Staterooms 6001-6177 112 ft. from bow to Staterooms 6003 & 6004



STATEROOM SYMBOL LEGEND

- O Triple (2 lower beds, 1 sofa bed)
- ☐ Quad (2 lower beds, 1 sofa bed, 1 upper)
- ▲ Partial sea view
- X Fully obstructed view
- + Connecting rooms
- * Shower only Single-sink vanity

- Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings
- Suites SY8068, SC6175, SC6164, SY5002 & Sulfes SY8U08, SU6179, SU6104, SY5U02 & SY5001 are wheelchair accessible, bathtub and roll-in shower. Suite SS6108 and staterooms I-8037, VA8032, VA8031, VA6049, VB6004, VB6003, VA5140, VA5137, VA5054, VA5051, VA4132, VA4131, H4090, H4089, VA4052, VA4051, D1100, C1082, C1081, J1074, K1012 & K1011 are wheelchair accessible, roll-in shower only.

• 1,916 Guests

- · Gross Tons: ms Westerdam 82,348
- ms Oosterdam 82,305 ms Zuiderdam 82,305
- 936 Feet Long
- · Automatic Stabilizers
- 11 Guest Decks
- 14 Guest Elevators
- SHIP SPECIFICATIONS & FACILITIES • 4 Outside Elevators
 - 4 Restaurants
 - 2 Show Lounges
 - · Outdoor Swimming Pools (one with sliding glass roof)
 - · Spa & Salon
 - · Fitness Center
- · Suite Lounge
- · Duty-free Shops
- · Internet Center
- Library
- · Casino
- · Basketball Court
- · Volleyball Court

Staterooms 7001-7151 121 ft. from bow to Staterooms 7001 & 7002

SA7048

SA7074

A7076

SC7084

E

SA7047

SA7053

SA7057

SA7059

SA7061

SA7063

\$47065

\$47067

SA7069

\$47073

SA707

SA707

SA7079

SA7081

SA708

SA708

SA7087

SC7089

SY8040

SY8042

SY8044

SY8046

SY8048

SY8050

SY8054

SY8060

SY8070

SY8072

SY8074

SY8076

SY8082

SY8084

SY8088

SY8043

SY8047

SY8051

SY8053

SYROS

SY8057

SY805

SY8061

SY8063

SY8065

SY8067

SY8075

SY8077

SY8079

SY8081

SY8083

SY8085

SY8087

SY8089

SY8091

SY8093

SY8095

SZ809

SY8099

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NAVIGATION DECK

Staterooms 8001-8147 186 ft. from bow to Staterooms 8001 & 8002 LIDO DECK

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OBSERVATION DECK

SLIDING DON COVER

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SPORTS DECK

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MS WESTERDAM MS OOSTERDAM MS ZUIDERDAM

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, DVD player, mini-bar, mini-safe, data port, telephone and multichannel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below

VERANDAH SUITES

PS

Pinnacle Suites: (Penthouse Verandah Suite) Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

SA SB SC

Neptune Suites: (Deluxe Verandah Suites) 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, floor-to-ceiling windows.

SS SY SZ

Signature Suites: (Superior Verandah Suites) 2 lower beds convertible to 1 queen-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, 1 sofa bed for 1 person, floor-to-ceiling windows

VERANDAH STATEROOMS

VB VC VD VA VF VH

Verandah: (Deluxe Verandah Ocean-view) 2 lower beds convertible to 1 queen-size bed, bathtub & shower, sitting area, private verandah, floor-to-ceiling windows

OCEAN-VIEW STATEROOMS

D DD E Large: 2 lower beds convertible to 1 queen-size

bed, bathtub & shower.

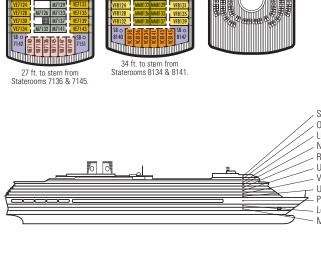
НН Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have partial sea views. All H- & HH-category staterooms have fully obstructed views.

INTERIOR STATEROOMS

J K MM N

Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower.

◆The Screening Room is available on the ms Zuiderdam and ms Oosterdam only.



Sports Deck Observation Deck Lido Deck Navigation Deck Rotterdam Deck Upper Verandah Deck Verandah Deck Upper Promenade Deck Promenade Deck Lower Promenade Deck Main Deck



LEARN MORE ONLINE

DOLPHIN DECK

Staterooms 1800-1964 90 ft. from bow to Staterooms 1800 & 1801

MAIN DECK

L2506 = □ L2507 □L2511

Staterooms 2500-2715 103 ft. from bow to Staterooms 2500 & 2501

LOWER PROMENADE DECK

Staterooms 3300-3433 118 ft. from bow to Staterooms 3300 & 3301

HH33003 \$HH330 13310<u>*</u> ***HH33** HH3312% HH3314^{*} **%НН33** H33 EE3321 EE3318 FF3323 FF3320 EE3322 EE3325 EE3324 EE3327

E332

E333

)

D3337

D3339

D3341

D3343

D3347

D335

D3353

D3355

D3359 D3361

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H336

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H337

H337

×HH337

×HH3381

×HH338

E3387

E3389

EE3391

×HH339

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EE3407

H341

HH34

KHH342

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HH343

L3402 H340

L3406

L3409 EE3411

L3413 EE341

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L3425

D3332

D3334

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D3344

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D3350

D3356

D3358

D3360

D3362

D3364

D3366

D3368

13378

HH3380>

HH3382×

HH3384>

E3388

E3390

EE3392

HH3398:

HH3400× L3401

EE3408

EE3410

EE3412

HH3420×

HH3422×

HH3424

PROMENADE DECK

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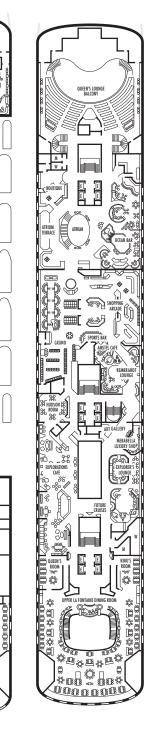
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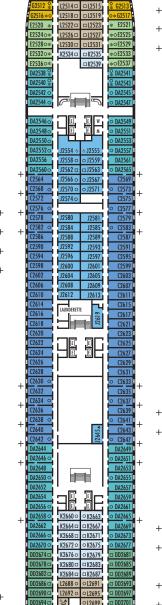
WAJANG THEATRE &

CHARLE STATE

UPPER PROMENADE DECK



EE1816 at □*EE1817 FF1818 --□*EE1819 FF1820 at F □*FF1821 F1822 * * F1823 F1824 * * F1825 F1826 F1827 F1828 E1830 F1832 E1833 E1834 < o E1835 E1836 E1839 E1838 o D1840 D1845 D1844 D1849 J1847 J1846 D1848 o o D1853 D1852 C O D1855 D1856 D1857 O D1859 D1858 o J1860 D1862 J1864 D1861 ○ D1863 D1866 c J1868 D1865 D1870 J1872 ○ D1867 D1874 J1876 D1878 D1869 D1882 J1884 D1871 D1886 J1888 D1873 D1890 D1875 D1892 D1879 D1894 D1881 D1896 D1898 D1883 D1900 D1885 D1902 D1889 D1904 D1891 D1906 D1893 D1908 D1895 D1910 D1897 D1912 D1899 D1914 D1901 D1916 D1903 D1918 D1907 E1920 E1922 c o E1911 E1924 E1913 E1928 E1917 F1930 F1932 c o F1921 M1936 F1934 F1925 EE1938 🗆 M1940 M1927 □ EE1929 EE1942 🗆 M1931 □ EE1933 F1946 c o F1937 F1950 o F1941 □ EE1945 EE1956 EE1958 □ EE1949 FF1960 ○ ○ FF1953 FF1962 ○ FF1964 ♣ È FF1955 0 0 52 ft. to stern from Staterooms 1955 & 1964



16 ft to stern from Staterooms 2702, 2706, 2711, 2713 & 2715

○L2703

21 ft to stern from Staterooms 3428, 3431 & 3433

STATEROOM SYMBOL LEGEND

- * Shower only
- Bathtub & shower
- ▲ 2 lower beds or converts to 1 queen-size
- O Triple (2 lower beds, 1 sofa bed)
- ☐ Quad (2 lower beds, 1 sofa bed, 1 upper)
- ▲ Partial sea view
- X Fully obstructed view

- + Connecting rooms
- These staterooms have portholes instead of windows
- Suites SA7058 & SA7057 are wheelchair accessible with bathtub & shower. Suites B6228 & B6225 and staterooms DA6104, HH3433, EE3431, HH3428, H3394, H3393, E2702, L2700, J2555, J2554, G2500, FF1964, FF1955, G1807, G1806, G1805 & G1804 are wheelchair accessible, shower only.

SHIP SPECIFICATIONS & FACILITIES

TOWER IA FORTANE DUNING FOOM

المناسبة المناسبة

*10*110: 0: 0: 0:1100

- 62,735 Gross Tons
- 781 Feet Long
- 10 Guest Decks

- · 2 Outdoor Swimming Internet Center Pools (one with Library
- sliding glass roof) · Spa & Salon
- · Fitness Center
- · Casino · Suite Lounge
 - · Practice Tennis Court
 - · Basketball Court

- · Automatic Stabilizers
- 12 Guest Elevators
- 4 Restaurants
- · Movie Theatre · Duty-free Shops

Staterooms 6100 & 6102.

* B610

* B6107 * B6109

* B611

* B6113

* B611

« B611

B611

SA7004

SA7006

\$47008

SA7010

SA7012

SA7014

SA7016

SA7018

SA7020

SA7022

SA7024

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& B622

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B6218 d

B6228 &

B6210

BC6106 :

B6112

B6114 × B6116 :

B6118 *

B6120 *

B6122 :

B6124

1-6134

1-6135

NAVIGATION DECK

Staterooms 7001-7058 226 ft. from bow to Staterooms 7001 & 7002.

PS7001

SA7003

SA7005

SA7007

SA700

SA7011

SA7015

SA7017

SA7019

SA7021

SA7023

SA7025

SA7027

SA7029

SA7031

SA7033

SA7035

SA7037

SA7039

SB7041

SB7045

* SB7047

* SB7051

SB7053

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LIDO DECK

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Sky Deck

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SPORTS DECK

MS AMSTERDAM

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, DVD player, telephone and multichannel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suites: (Penthouse Verandah Suites) Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

SA SB

Neptune Suites: (Deluxe Verandah Suites) 2 lower beds convertible to 1 king-size bed. whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

В BB BC

Vista Suites: (Verandah Suites) 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows

OCEAN-VIEW STATEROOMS

DA DD C D FF EE F

Large: 2 lower beds convertible to 1 queen-size

bed, bathtub & shower.

НН

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have portholes. All H-category staterooms have partial sea views. All HH-category staterooms have fully obstructed views.

INTERIOR STATEROOMS

J MM N

Large: 2 lower beds convertible to 1 queen-size bed, shower.

K

SKY DECK

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SLIDING DOMI COVER

52 ft. to stern from Staterooms 7057 & 7058.

K7048

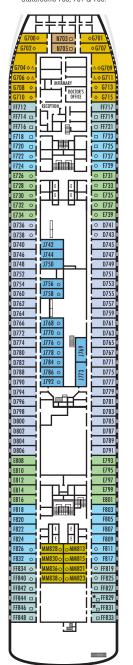
K7049

52 ft. to stern from Staterooms 6225 & 6228.

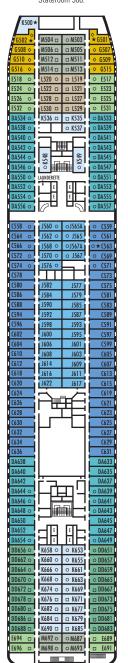
Sports Deck Lido Deck Navigation Deck Verandah Deck Upper Promenade Deck Promenade Deck Lower Promenade Deck Main Deck Dolphin Deck



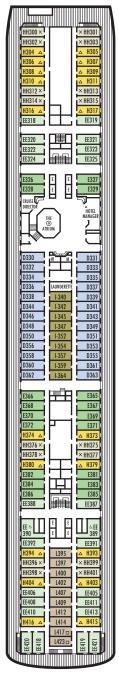
LEARN MORE ONLINE



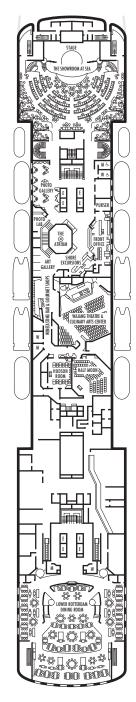
43 ft. to stern from Staterooms 833 & 848.



Staterooms 691, 693, 696 & 698.



13 ft. to stern from Staterooms 418, 419, 420 & 421





STATEROOM SYMBOL LEGEND

- O Triple (2 lower beds, 1 sofa bed)
- ☐ Quad (2 lower beds, 1 sofa bed, 1 upper)
- ▲ Partial sea view
- X Fully obstructed view
- These staterooms have portholes instead of windows
- ★ Suites SA030, B200 & B202 and staterooms K500, G501, G502, C563, FF829 & FF831 are modified accessible, shower only with small step, step into bathroom, standard interior and exterior door size
- 🕹 Staterooms EE389, EE390, G704, G706, G709 & G711 are wheelchair accessible, roll-in shower only, wheelchair-accessible doorways

SHIP SPECIFICATIONS & FACILITIES

- 1 260 Guests
- 55,819 Gross Tons
- 719 Feet Long
- · Automatic Stabilizers
- 10 Guest Decks
- · 8 Guest Elevators
- 4 Restaurants
- · 2 Outdoor Swimming Pools (one with
- sliding glass roof)

· Movie Theatre

· Duty-free Shops

- · Spa & Salon · Fitness Center
- Library Casino
 - · Suite Lounge

· Internet Center

- · Practice Tennis Court
- · Basketball Court

NAVIGATION DECK

Staterooms 001-065 205 ft. from bow to Staterooms 001 & 002 LIDO DECK

SPORTS DECK

MS STATENDAM

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, DVD player, telephone and multichannel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suite: (Penthouse Verandah Suite) Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

SA SB

Neptune Suites: (Deluxe Verandah Suites) 2 lower beds convertible to 1 king-size bed. whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

BC

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0

Vista Suites: (Verandah Suites) 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

BA

BB

OCEAN-VIEW STATEROOMS

BQ▼ B

CQ▼ C D DA FF EE F

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

G Н HH

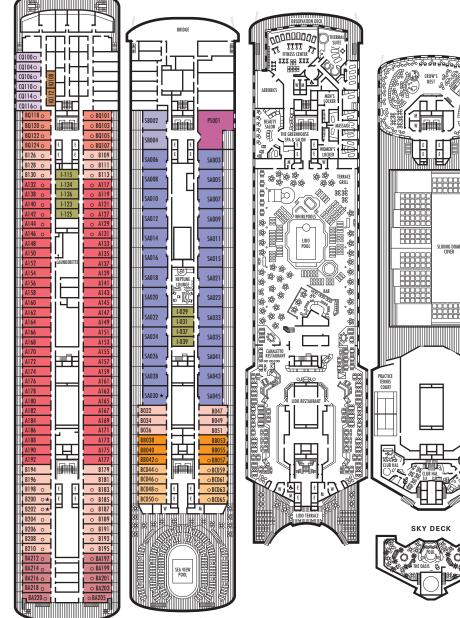
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have portholes. All H-category staterooms have partial sea views. All HH-category staterooms have fully obstructed views.

INTERIOR STATEROOMS

10**▼** | 1 J MM

Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower.

Spa Suites and Staterooms. Opt for the serenity of a Spa Suite or Stateroom, featuring modern spa amenities.



30 ft. to stern from Staterooms 205 & 220.

112 ft to stern from Staterooms 050 & 065

Sky Deck Sports Deck Lido Deck Navigation Deck Verandah Deck Upper Promenade Deck Promenade Deck Lower Promenade Deck Main Deck A Deck



LEARN MORE ONLINE

Staterooms 2500-2715 103 ft. from bow to Staterooms 2500 & 2501

LOWER PROMENADE DECK

Staterooms 3300-3431 118 ft. from bow to Staterooms 3300 & 3301

PROMENADE DECK

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UPPER PROMENADE DECK



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STATEROOM SYMBOL LEGEND

Staterooms 1955 & 1964

- * Shower only
- Bathtub & shower
- 2 lower beds or converts to 1 queen-size
- O Triple (2 lower beds, 1 sofa bed)
- Quad (2 lower beds, 1 sofa bed, 1 upper)
- △ Partial sea view
- These staterooms have portholes instead of windows
- ☆ 2 lower beds not convertible to a queen-size
- X Fully obstructed view
- + Connecting rooms

2713 & 2715.

Suite SA7034 is wheelchair accessible with bathtub & shower. Suites B7088, B7087, B6228 & B6225 and staterooms DA6104, EE3396, EE3391, HH3431 HH3430, EE3429, E2702, L2700, J2555, J2554, G2500, FF1964, FF1955, G1807, G1806, G1805 & G1804 are wheelchair accessible, shower only

Staterooms 3429, 3430 & 3431

SHIP SPECIFICATIONS & FACILITIES

- 1.432 Guests · Gross Tons: ms Zaandam 61,396
- · 781 Feet Long
- ms Volendam 61,214
- · Automatic Stabilizers
- 12 Guest Elevators
- 10 Guest Decks
- 4 Restaurants

- · 2 Outdoor Swimming Pools (one with sliding glass roof)
- · Spa & Salon
- · Fitness Center
- · Movie Theatre
- · Duty-free Shops
- Internet Center
- Library
- Casino
- · Suite Lounge
- · Practice Tennis Court
- · Basketball Court

52 ft. to stern from

Staterooms 6225 & 6228

NAVIGATION DECK Staterooms 6100-6228 Staterooms 7001-7088 138 ft. from bow to 226 ft. from bow to Staterooms 6100 & 6102. Staterooms 7001 & 7002

LIDO DECK

SPORTS DECK

MS ZAANDAM MS VOLENDAM

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, DVD player, telephone and multichannel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suite: (Penthouse Verandah Suite) Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

SA SB

Neptune Suites: (Deluxe Verandah Suites) 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

В Vista Suites: (Verandah Suites) 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

BB

OCEAN-VIEW STATEROOMS

AA

C D DA DD EE FF Large: 2 lower beds convertible to 1 queen-size

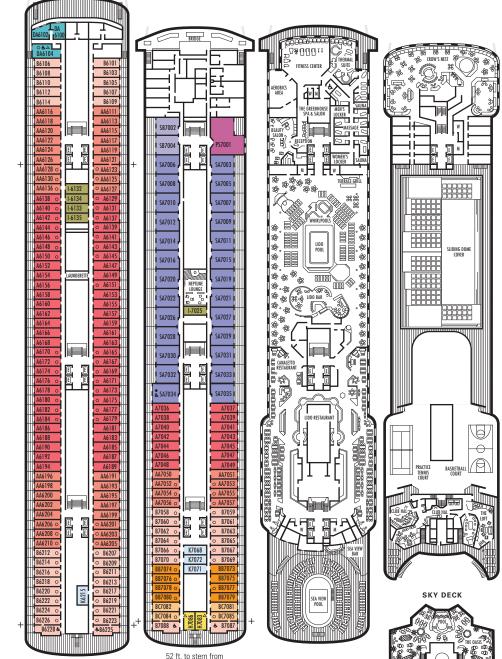
bed, bathtub & shower.

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have portholes. All H-category staterooms have partial sea views. All HH-category staterooms have fully obstructed views.

INTERIOR STATEROOMS

J K

Large: 2 lower beds convertible to 1 queen-size bed, shower.



Sky Deck Sports Deck Lido Deck Navigation Deck Verandah Deck Upper Promenade Deck Promenade Deck Lower Promenade Deck Main Deck Dolphin Deck

Staterooms 7087 & 7088



LEARN MORE ONLINE

DETAILS, details

Reservations

Travel agencies provide valuable service and counseling to prospective travelers. We encourage you to make your Holland America reservations with a travel professional. Travel agencies are not owned or controlled by Holland America Line. Your deposits and payments for Holland America's services are to be paid to the travel agency with which you made your reservations. Since accommodations are limited by the number of staterooms on each ship, reservations should be made as early as possible. Travel documents will be issued only if and when full payment has been received by Holland America Line from the travel agency. Refunds for cancelled or unused services will normally be made to the same travel agency on the basis of the amount actually received by Holland America Line less any applicable cancellation fees and charges. You are responsible for obtaining from your travel agency monies either retained by the agency or received by the agency from Holland America Line. For further information, visit our website at hollandamerica.com or call 1-877-SAIL HAL. Guests under 21 years of age must be accompanied by a parent, guardian or chaperone who is at least 21 years old; one adult chaperone is required for every five people under age 21.

Deposit and Final Payment Requirements

A deposit is required at the time of cruise booking. Cancellation Protection Plan is optional and, if desired, must be purchased prior to the date on which cancellation fees begin to accrue; see Cancellation Protection Plan and additional Baggage Protection for details on pages 70–72.

Final payment is due 75 days prior to departure. Once final payment is received and online check-in and immigration questionnaire is completed, travel documents will be available approximately 30 to 50 days prior to your voyage date.

Travel professionals should make checks payable and send to:

Holland America Line N.V. Attn: Cash Applications 300 Elliott Avenue West Seattle, WA 98119 U.S.A.

Payment by Holland America Line Rewards VISA®, MasterCard®, American Express®, VISA® or Discover® card is also accepted.

For faster processing, please include a confirmation number on your check. Travel professionals please note that MCOs will not be accepted.

Upgrade Policy

Holland America Line reserves the right to upgrade a guest or guests to more expensive category accommodations at no additional cost.

Change Charges

To cover administrative costs, a per-person charge will be made if you request a change

in your travel arrangements after the final payment due date. Change charges are not assessed for stateroom upgrades or for the addition of services, unless air reservations are altered and/or travel documents must be reissued.

Cancellation Policy

Refunds (except for amounts paid for CPP) will be made in accordance with the following Cancellation Policy for written cancellations received by Holland America Line, 300 Elliott Avenue West, Seattle, WA 98119, prior to the date on which you are to commence travel by air, rail, sea or otherwise. Cancellation fees apply to the entire cruise booking, including cruise fare, air add-ons, ground transfers, pre-cruise and post-cruise hotel and tour packages. Guests who cancel within the dates shown below for any reason, including medical or family reasons, are subject to the following per-person cancellation fees:

ALL ALASKA CRUISES & LAND+SEA JOURNEYS

75-57 days before commencing travel: an amount equal to deposit requirement;

56-29 days before commencing travel: 50% of gross fare;

28–16 days before commencing travel: 75% of gross fare;

15 days or less before commencing travel: 100% of gross fare.

Given that the resale of cancelled space will likely result in a lost opportunity to sell other space, these fees are due regardless of resale. Fees incurred as a result of cancellation cannot be applied to future bookings. Refunds will normally be made to your travel professional. Travel professionals may impose their own cancellation fees. Agency fees of any nature are a matter to be decided on solely by the agency and guests.

Name changes require the prior approval of Holland America Line and may not always be possible. Cruise contracts are nontransferable. Name changes and departure date changes are considered reservation cancellations and are subject to cancellation fees.

Cruise Fares

Traveling with Holland America Line is one of the best vacation values around. Your cruise fare includes accommodations aboard an elegant Holland America cruise ship, most meals and entertainment on board ship. Not included are items of a personal nature or optional programs or optional activities, such as alcoholic beverages, soft drinks, laundry and dry cleaning, shore excursions, medical, barber and beauty shop services. All fares are per person based on double occupancy, in U.S. dollars.

Hotel Service Charge

Our crew works very hard to make sure that every aspect of your cruise meets the highest standards. This includes those crew members who serve you directly, such as dining room wait staff and the stewards who service your stateroom each day. There are also many

others who support their efforts whom you may never meet, such as galley and laundry staff. To ensure that the efforts of all of our crew members are recognized and rewarded, a daily Hotel Service Charge is automatically added to each guest's shipboard account. The daily Hotel Service Charge for suites is US\$12.00 per guest per day, and US\$11.50 per guest per day for other staterooms. (The charges are subject to change without notice.) If our service exceeds or fails to meet your expectations, you are free to adjust this amount at the end of the cruise. The Hotel Service Charge is paid to Holland America Line crew members and represents an important part of their compensation. A 15% service charge is automatically added to bar charges and dining room wine purchases.

In terminals, airports, ports of call and on shore excursions, we suggest that you extend gratuities consistent with customary local practices.

Fares, Government Fees & Taxes and Surcharges

Holland America Line reserves the right not to honor any published prices that it determines were erroneous due to printing, electronic or clerical error. Fares quoted in this brochure are those in effect at the time of printing. If cost factors dictate the need for fare increases, Holland America Line may do so at any time prior to departure. Guests can cancel (without paying a cancellation fee) rather than accept a fare increase. This right does not apply to increases in Government Fees & Taxes or to surcharges, as described below. In addition to your Cruise or Land+Sea Journey fare, you will also be charged an amount for Government Fees & Taxes. Government Fees & Taxes, as used by us, may include any and all fees, charges, tolls and taxes imposed by U.S. and/or foreign governmental or quasigovernmental authorities including but not limited to U.S. Customs fees, head taxes, Panama Canal tolls, dockage fees, wharfage fees, inspection fees, pilotage, air taxes, hotel or VAT taxes incurred as part of a land tour, immigration and naturalization fees, and Internal Revenue Service fees, whether assessed on a perpassenger, per-berth, per-ton or per-vessel basis. In the case of per-ton or per-vessel assessments, those assessments will be spread over the passenger capacity of the ship. Government Fees & Taxes are subject to change, and we reserve the right to collect any increases in effect at the time of sailing even if the fare has already been paid in full. Similarly, Holland America Line reserves the right to impose or pass through fuel surcharges, security surcharges or similar incidental surcharges. No right of cancellation exists under either of these circumstances.

Holland America Line reserves the right to reinstate the fuel supplement for all guests up to U\$\$9 per person per day if the price of light sweet crude on the New York Mercantile Exchange (NYMEX) exceeds U\$\$70 per barrel. Please consult our website for current information.

Guests with Disabilities

We do not discriminate against persons on the basis of disability. We seek, to the extent feasible, to accommodate the needs of persons with disabilities. We have a limited number of staterooms designed for wheelchair access. Service animals are permitted on board ships if prior arrangements have been made. Certain land and shore facilities may not be fully accessible to persons with disabilities. While Holland America Line endeavors to contract with companies which provide accessible services and facilities, we cannot guarantee that all services and facilities will be fully accessible. In limited situations where an individual with a disability would be unable to satisfy certain specified safety and other criteria, even when provided with appropriate auxiliary aids and services, we may find it necessary to ask the individual to make alternative travel arrangements. We must be notified of any special medical, physical or other requirements of guests at the time of booking. Please contact our Access and Compliance Department via email at halw_access@hollandamerica.com, via fax at 1-800-577-1731 or via TTY at 1-800-254-8669.

Medical Services/Infants/Pregnancy

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. The physician is an independent contractor. There will be a fee charged for all medical services and medications obtained on board. If you become ill during the cruise and the physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs. If you are using prescription drugs, please bring an adequate supply with you and keep them in your carry-on luggage. We will not accept reservations for infants under six months of age for non-transocean sailings or under 12 months of age for transocean sailings at the time cruise commences. Reservations will not be accepted for women who will be 24 or more weeks pregnant at the time their cruise with Holland America Line concludes.

Passports/Visas/Immunizations

You are responsible for securing proper documentation for the countries visited on your cruise or land tour. Boarding may be denied or fines may be levied against those guests without proper documentation. Payment of any fines levied is the responsibility of the individual guest. We strongly recommend carrying a passport that is valid for at least six months beyond the completion date of your travel. Information on passports and approved documents for U.S. citizens may be found at http://travel.state.gov. Non-U.S. citizens who have previously been admitted to the United States for permanent residence must carry their Permanent Resident Card (Form I-551), commonly known as a Green Card. In addition, certain countries may require entry visas. Information on visas may be obtained by contacting VisaCentral at 1-866-788-1100 or sending an email to customerservice@visacentral.com.

Please note that some countries have special requirements for minors (under age 18) who are not traveling with both parents.

Please discuss this with your travel professional. Furthermore, visiting certain countries may require that you be inoculated prior to leaving the U.S. Please check with a travel medicine specialist or local health department for specific recommendations and/or requirements.

Baggage Policy

Holland America Line will carry as baggage only your personal effects for your wearing, comfort or convenience during your travel with Holland America Line. Your baggage needs to be placed in securely constructed and locked suitcases or trunks. If your travel includes a land component, you are limited to two pieces of checked baggage and one overnight or light flight bag which must remain in your custody at all times.

Holland America Line does not assume any liability for loss of or damage to or delay of perishable items, medicine, liquor, cash, credit or debit cards, jewelry, gold, silver or similar valuables, securities, financial instruments, records or other valuable or business documents, computers, cellular telephones, cameras, hearing aids, electric wheelchairs, scooters, or other video or other electronic equipment, binoculars, film, videotape, computer disks, audio disks, tapes or DVDs/CDs. These items should not be left lying about the ship or your stateroom, nor should they be left unattended on other vessels, railcars or other vehicles or in hotels, nor placed in luggage other than the bag you carry with you. In addition, Holland America Line will not assume any liability for any loss of or damage to carry-on baggage left unattended on the ship or on other modes of transportation or in hotels. Holland America's ships provide, at no extra charge, either safe-deposit boxes in the ship's Front Office or stateroom safes. Certain hotels may also provide similar facilities. Your use of safe-deposit boxes, stateroom safes or similar facilities will not increase Holland America's liability as described below.

Holland America Line cannot be responsible for any loss, delay or damage that occurs before baggage comes into Holland America's actual custody when you begin your travel with us or after baggage leaves Holland America's actual custody at the end of your travel with us. In particular, please note that we assume no responsibility for loss, damage or delay while baggage is in the custody of airlines.

If Holland America Line, due to any cause whatsoever, is liable for loss of, damage to, or delay of your property, the amount of Holland America's liability will not exceed us\$100 (Us\$600 for guests who have purchased the Standard Cancellation Protection Plan) unless you have specified to Holland America Line in writing the true value of your property and paid to Holland America Line before departure 1% of the value in excess of Us\$100 or Us\$600, as appropriate. In that event, Holland America Line's liability will be limited to the amount specified.

Accuracy of Contents

The contents of this brochure are accurate as of the date of printing and are subject to change at any time at the discretion of Holland America Line. Please refer to our website, <u>hollandamerica.com</u>, for up-to-date information.

Responsibility

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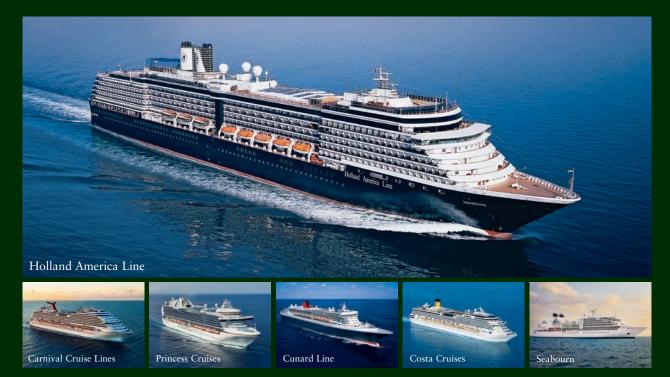
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